



Resources for People with Special Needs



Social Security Office Locator

We are OPEN to receive your calls

On Tuesday, March 17, 2020, we suspended face-to-face service to the public in our field offices and hearings offices nationwide until further notice. However, we are still able to provide critical services via phone, fax and online.

Find the Office for this ZIP Code.

ZIP:

[Zip Code Look Up](#)
[Services Outside the United States](#)

Using our online services, you can:

- Apply for most types of benefits
- Estimate your future benefits
- Do so much more

To learn more, visit [What You Can Do Online](#).

National 800 Number

Toll-Free: 1-800-772-1213

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The Arc of New Jersey distributed information in the summer of 2020. We have received very positive feedback from families who had a phone conversation with local Social Security employees using the Office Locator. We recognize that some families are not aware of an easy way to speak to a local Social Security employee during the coronavirus pandemic. Therefore,

we are redistributing the information. Please share it with others who may also be interested.

Please see the Social Security Office Locator information below, which explains three ways to obtain information from Social Security during the COVID-19 pandemic:

1. You can enter your personal zip code into the Zipcode lookup box, and click "locate." The address of the local Social Security office will appear along with the phone number for that office. This is the link to use to access the look-up feature: <https://secure.ssa.gov/ICON/main.jsp>
2. You can click on the "What you can do online" link <https://secure.ssa.gov/ICON/main.jsp> to access Social Security information online.

You can call the national 800 number: 1-800-772-1213. Please note that there may be a very long wait to speak to a representative at the national Social Security call center phone number. I have heard from families who used the look-up feature explained in #1 above, and they were able to speak with a Social Security representative without a very long wait.

Share With the Spanish Speaking Families in Your Network!

Six free resources are now available for download in Spanish https://thearc.org/download-free-future-planning-resources-spanish/?utm_source=cc&utm_medium=email&utm_campaign=cfp to help people with intellectual and developmental disabilities (I/DD) and their families' plan for the future.

These resources cover a variety of topics related to decision-making and financial planning, including:

- Supports available to help people with I/DD make decisions
- Preparing for unexpected changes in a person's ability to make decisions
- Common myths about guardianship and people with I/DD
- Tips on how to save money for the future
- Resources to consider when creating a financial plan
- When to use a Special Needs Trust or ABLE Account

