

# Senior Services Advocate Medicare Counselors



Advocate Senior Services provides **FREE** counseling and support services sponsored by the Illinois Department on Aging, **Senior Health Insurance Program (SHIP)**. Advocate Senior Services and SHIP are dedicated to educating people with Medicare and their caregivers about available insurance options. Services are also available for people on Medicare due to a disability.

This FREE service is provided by SHIP certified counselors.

## Senior Services can help with:

- ✓ New to Medicare counseling (Medicare 101)
- ✓ Medicare Supplement Insurance counseling
- ✓ Medicare Advantage Plan counseling and enrollment
- ✓ Medicare Annual Enrollment assistance
- ✓ Medicare Claims and Appeals
- ✓ Understanding your Medicare Beneficiary Rights and Guarantees
- ✓ Physician and hospital bills including Supplement Insurance Claims
- ✓ Assistance and referrals to available Senior benefit programs & discounts

To make an appointment, contact:

**Adrian Shea**

[adrian.shea@aah.org](mailto:adrian.shea@aah.org)

**Chris Hashimoto**

[christopher.hashimoto@aah.org](mailto:christopher.hashimoto@aah.org)

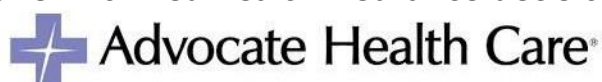
Senior Services counselors

**Advocate Lutheran General Hospital**

(847) 723-7277

**to learn more about your Medicare options visit**  
[advocatehealth.com/medicare](https://advocatehealth.com/medicare)

*The **SHIP** Mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits.*



We are  Advocate Aurora Health