

Daikin Extended Service Agreement (ESA) Purchase Process

Effective 9/1/2023

ESAs contracts will be invoiced to the Dealer when all necessary information is submitted per the ESA Data Form.

- ESA Data Forms MUST be completed and emailed to JPG-ESA@JohnstoneSupply.com for entry into Daikin Warranty Express and invoicing by Johnstone Supply.
- Critical note, ESA Data Forms not submitted within 45-days will require the Dealer or Home Owner to register the equipment to ensure the maximum parts coverage by Daikin.

An email copy of the ESA contract is sent to the Dealer upon completion.

Purchase of ESA contracts is permitted within 6-months of equipment installation as long as there are no claims. Contracts are not open for claims until after day 31.