

FOR THINKHR CUSTOMERS

Everything you need, all in one place.

Mineral™ is powered by an innovative mix of data, technology and human expertise to help you tackle the most complex HR and compliance challenges. We're bringing the best of ThinkHR into a new and improved experience.

What's New?

User experience and navigation	New, modern design and experience, making it easier to find what you need.
Customizable dashboard	Personalized dashboard displays what is most important to you and your company.
Mineral Intelligence™	Stay ahead of the compliance curve with proactive notifications and tangible action items tailored to your business.
To Do	Easily manage to do's and act on important notices related to employee handbooks or Mineral Intelligence.
My Favorites	Bookmark the documents and information you use most frequently with My Favorites.
Onboarding emails	Receive emails with links to resources and tools to help new users get started with Mineral.
Centralized support and Mineral Expert™ cases	Easily track Mineral Expert and technical support questions in a single location. Submit a new question, view current status, and maintain a record of all responses for future reference.
User assistance	View in-platform walkthroughs and tour guides to help you navigate Mineral.
Mobile responsive experience	Access the mobile-friendly experience anywhere, anytime.

What's Improved?

Search	Find what you need with improved search and filtering.
HR Assessment	Identify and resolve HR and compliance gaps with the improved version of risk audit tool.
Job description builder	Easily search, customize and save job descriptions.
Ask a policy or document question	Upload documents or policies for the Mineral Expert team to reference and answer your questions.
What Matters newsletter	Regular HR and compliance updates straight to your inbox to keep you on top of the changing landscape.
Support chat	Get immediate in platform assistance for all your technical and product inquiries.
System Administration	Improved ability to manage users, location, roles, configurations and subscriptions.