

## ARE YOU RECEIVING PAA EMAILS?

Members receive notifications from PAA weekly. These notifications are sent through the software Constant Contact. If you are not receiving our emails please send an email to [membership@paahq.com](mailto:membership@paahq.com) so we can review your account and make sure you are on the list. In addition, if you have unsubscribed to our emails and would like to subscribe at this time, please send an email to [membership@paahq.com](mailto:membership@paahq.com). Sometimes your company email server might also restrict the emails that you are receiving. In this case, please follow these easy steps so the server knows to accept email from the PAA.

- Add [info@paahq.com](mailto:info@paahq.com) as a contact to your address book
- Make [info@paahq.com](mailto:info@paahq.com) a trusted sender. Click [here](#) for instructions on how to whitelist PAA (by email provider).
- Ensure PAA's messages appear in your main or focused inbox (and watch your junk and clutter folders).
- Engage! Actions like clicking on a link, replying to us, and forwarding the message to your peers all help keep PAA at the top of your inbox

## PAA MISSION STATEMENT:

*Serve the Pennsylvania apartment industry as the trusted, preeminent resource for all stakeholders and partners through advocacy, education and collaboration.*

MEMBERSHIP@PAAHQ.COM

## PAA SOCIAL MEDIA

Facebook: [1PAAHQ](#)  
Instagram: [the\\_paa\\_hq](#)  
Twitter: [PAA\\_HQ](#)  
YouTube: [PAA HQ](#)  
LinkedIn: [Pennsylvania Apartment Association](#)



PAA is very involved with social media. Social media is a great way for us to send messages to our members in a quick effective way. If you are not following us yet, please visit the pages above and add as your friend.

### CONTACT US:

Amy Pontius- [apontius@paahq.com](mailto:apontius@paahq.com)  
VP of Membership Services and Marketing

Erica Caceres- [ecaceres@paahq.com](mailto:ecaceres@paahq.com)  
Manager of Membership Services and Marketing

Pennsylvania Apartment Association  
One Bala Plaza, Suite 515, Bala Cynwyd, PA 19004  
610-664-1800

STAY CONNECTED WITH PAA SOCIAL MEDIA ACCOUNTS



# Membership

Representing the Pennsylvania  
Multi-family Housing Industry

- Online tutorials
- Social Media Accounts
- How to Get my Login
- Official PAA Proud Member Sticker

*Helping you get the most out of  
your PAA Membership.*

**paahq.com**

# MESSAGE FROM THE TEAM

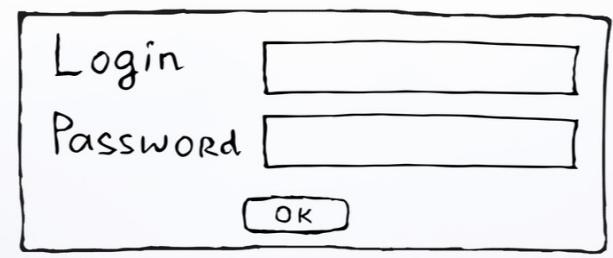
We want to take this opportunity to thank each of you for your support of PAA and this amazing industry. 2020 will be a historic year as the PAA chapters merged to form one state association to bring stronger advocacy efforts, more in depth education programs and opportunities for statewide events and sponsorships. From our PAA family to yours, thank you for your loyalty to the PAA.

The PAA Team



## WHERE DO I FIND MY LOGIN?

As a member of the PAA, each person that is employed with a Management Company, Property or Supplier Business has an individual login through our website. If you do not know your credentials, you can also email [membership@paahq.com](mailto:membership@paahq.com) to get your credentials from our team.



## ONLINE TUTORIALS

The PAA began 2020 by creating tutorial videos for our members to assist with learning the new official unified website. Through a series of videos we help you navigate the website. See below for the top three main resources you will need the most as a member of PAA.

- What's My User Name and Password?
- How Do I Pay my Invoice?
- How Do I Add Employees to My Member Portal?

Additional resources are added daily to our YouTube Channel to help keep you up to date with the PAA. Make sure you subscribe.

\* These numbers are ever changing.

## PAA PROUD MEMBER

As a PAA Member, you have received this PAA Proud Member Sticker. Please display this proudly on your business door for your clients to see. Being a PAA Member is so important for our Pennsylvania Multi-family Industry. \*Being a member with PAA gets you access to over 270 Management Companies managing over 240,000 units in the State of Pennsylvania. Our suppliers make up a database of over 370 companies to provide services and products to our membership base. By displaying this proud sticker you are letting others know that you are part of a larger group of industry professionals.

Place Sticker Here