## Conversations for Connection

Thursday, October 29, 7 pm-8 pm (MT)

Practical Tips from Crucial Conversations: Tools for Talking when Stakes are High

This is a favorite approach for broaching difficult topics in a relationship-enhancing way. There are a couple of "golden nuggets" from Crucial Conversations in this brief overview.

Mary Beth Stevens has 30 years' experience in crisis response & conflict resolution and has been ombuds, mediator, critical



incident debriefer and facilitator of trauma survivor groups. She provides training on conflict resolution, and negotiations and is certified in Mental

