

## **Watch for Your 2026 Portico Health ID Card and HealthEquity Debit Card**

### **New Year, New Benefits, New Cards**

ELCA-Primary health benefit members will receive a new Portico Health ID card for 2026. Plus, by popular request, your new card will now include a Group ID number for easier reference.

Most cards arrive in December but due to extra holiday mail volume, some may not be delivered until mid-January.

If your card hasn't arrived by Jan. 1, you can:

Print a temporary card from the Quantum Health website following these instructions.

Call the Quantum Health Care Coordinators at 877.851.5656, 7:30 a.m. - 9:00 p.m. (Central), Monday - Friday. They can email you a copy of your card or give you the information over the phone. You can also Download the Quantum Health mobile app to access/use your card digitally.

### **HSA/FSA Transition from Further to Health Equity**

If you have a health savings account (HSA) or flexible spending account (FSA) now and will have one again next year, you'll also receive a new HealthEquity debit card this month. HealthEquity has acquired Further, so your tax-advantaged accounts will move from the Further platform to the HealthEquity platform on Jan. 1, 2026.

Continue using your Further debit card through:

Dec. 22\* for HSA accounts

Dec. 31 for FSA accounts

Starting Jan. 1, use your new HealthEquity debit card for all eligible expenses.

If you have more than one tax-advantaged account, be sure to follow the specific 2025 cutoff dates listed above.

If the health benefit option you elected for 2026 includes a different type of tax-advantaged account than the one you have now, HealthEquity will manage the transition for you.

If your card hasn't arrived by Jan. 1, call HealthEquity at 866.346.5800. Representatives are available 24/7 to answer calls.