Public Safety Power Shutoff Tips to Help You and Your Family Prepare

April 2021

At PG&E, our most important responsibility is the safety of our customers and communities. During severe weather, we may need to turn off power for public safety. This is called a Public Safety Power Shutoff (PSPS). We know losing power is disruptive to your work and personal life, so we want to help you prepare. To learn more about PSPS events, visit pge.com/psps.

What factors lead to a PSPS?

As each weather situation is unique, we review a combination of factors to decide if power must be turned off. These include:



Low humidity levels, generally 30% and below



Forecast of high winds above 20 mph and wind gusts in excess of ~30-40 mph



Condition of dry material on the ground and low moisture content of vegetation



Red Flag Warning declared by the National Weather Service



On-the-ground, real-time observations

How will you be notified of a PSPS event?

We will share what we know as soon as we can, keeping in mind that weather conditions can be uncertain.



Notifications will include:

- ✓ When power is expected to be shut off and restored
- ✓ A link to pge.com/pspsupdates with access to:
 - Outage maps
 - Community Resource Center locations
 - Available resources

Are you ready for a potential power outage?

To help prepare for public safety outages, here are some things to consider:



Update your contact information and preferred language for PSPS notifications by visiting pge.com/mywildfirealerts or calling 1-866-743-6589.



Prepare and practice your emergency plan to ensure that everyone knows what to do.



Plan for medical needs like medications that require refrigeration or devices that need power.



Build and/or restock your emergency supply kit with flashlights, fresh batteries, first aid supplies, food, water and cash.

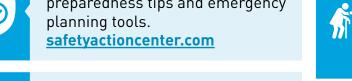


Identify backup charging methods by visiting pge.com/backuppower.

Where can you find additional resources?



Review safety resources, preparedness tips and emergency





Sign up for Address Alerts to be notified about a potential PSPS at any important address. pge.com/addressalerts



If you rely on power for medical or independent living needs, apply for our Medical Baseline Program. pge.com/medicalbaseline



Receive extra help to prepare for public safety outages from the Disability Disaster Access and Resources Program. disabilitydisasteraccess.org



Review the PG&E Emergency Preparedness Checklist. pge.com/emergencychecklistbiz



Help children learn the importance of emergency preparedness with games, safety tips and guizzes. kidsemergencysafety.com

Learn More

For the latest on PG&E's wildfire safety efforts, please visit pge.com/wildfiresafety.



For translated support in over 250 additional languages, please contact PG&E at 1-866-743-6589.