

Memorandum

To: FK Agilia Smart Pump Users
From: Technology-Enabled Practice Team
Date: December 11, 2025
Message: **Holiday Schedule for Smart Pump Transport**

With the holiday season approaching, please note the following schedule for the Technology-Enabled Practice team:

December 24 th	Christmas Eve	8 am – 12 noon
December 25 th	Christmas Day	Out of Office
December 26 th	Boxing Day	Out of Office
January 1 st	New Years Day	Out of Office

All units and service areas are asked to ensure that they have an adequate supply of large volume and syringe pumps in the week before and leading up to Christmas. We will do our best to accommodate all requests prior to **December 23rd, no later than 2 pm.**

As a reminder to all FK Agilia Smart Pump users,

If a battery is allowed to go completely dead, the pump will lose the drug library. This presents a significant patient safety risk.

There are some strategies staff may employ to ensure pumps are ready to use when needed:

- Keep pumps plugged in at all times
- Move excess pumps to pump garage
- Include power cords with the pumps at all transitions in care
- Please contact maintenance at your site if you require a supply of power bars

For questions related to FK Agilia Smart Pumps, please connect with the smart pump team at smartpumps@nshealth.ca

