

Memorandum

To: All NSH FK Agilia Smart Pump Users

From: Technology-Enabled Practice Team

Date: July 3, 2026

Message: Access Restrictions to FK Agilia IV Pump Location Dashboard

Effective immediately, access to the FK Agilia IV Pump location dashboard will be limited to Biomedical Engineering and other authorized personnel responsible for IV pump maintenance.

This decision has been made due to ongoing inaccuracies in the information displayed within the dashboard. Currently, the system does not consistently reflect real-time device locations or statuses. Several factors contribute to these discrepancies. Because the dashboard data may not accurately represent current pump locations, broad access may result in confusion, misinterpretation of device availability, and workflow inefficiencies.

A limited number of NSH staff will continue to use the dashboard as a supplemental tool for maintenance tracking, troubleshooting, and system improvement efforts.

If clinical staff require assistance locating a pump or have concerns about device availability, please reach out to your local Biomedical Engineering Team or the Technology-Enabled Practice Team by emailing smartpumps@nshealth.ca

We appreciate your understanding and cooperation as we work to enhance the accuracy and reliability of this system.
