

The Novari training team is sharing required **Novari Access to Care (ATC)** training for surgical and gastroenterology teams in preparation for **OPOR-CIS Wave 2 implementation in Central Zone on May 9, 2026**.

As part of this implementation, ATC will be used to support surgery and procedure waitlist management. While some users are already working in ATC, others will be using the system for the first time.

Please note: This implementation applies to **Nova Scotia Health – Central Zone only**. **IWK Health teams are not impacted at this time.**

Who will use ATC

- Surgeons and gastroenterologists
- Provider administration
- Booking officers (scheduling staff)
- Registration staff
- Specialty program coordinators

Training approach

Training is delivered through two different platforms depending on the user group:

1. Private offices (external users)

(e.g., surgeons, gastroenterologists, office administrators)

- Access training through the [Nova Scotia Provider Digital Health Toolkit \(Novari Solutions page\)](#)

2. Nova Scotia Health sites (internal users)

(e.g., booking/scheduling staff, registration staff)

- Access training through [My Administrative Portal \(MAP\)](#)

Training expectations

- Training is **role-specific** and aligned to ATC workflows
- New users may be assigned more than one module (see the *Quick Guide to Novari ATC Training*)
- **Three steps are required to gain access:**
 - Complete eLearning (Nova Scotia Provider Digital Health Toolkit or MAP)
 - Submit training acknowledgement (Resource below)
 - Submit a user access request (Resource below)
- All required training must be completed by **Friday, May 8, 2026**

Resources

The following resources are available to support training completion:

- [Quick Guide to Novari ATC Training - OPOR-CIS Wave 2](#)
- [How to Access & Complete an eLearning Course in MAP eLearning - Internal ATC Users](#)
- [Accessing & Completing Novari ATC eLearning - External Users](#)
- Link to training acknowledgement: [Click here](#)
- [Novari Service Request](#)

Please share this information with all specialists, surgeons, and administrative staff, and reinforce it regularly to support training completion in advance of go-live.

Our team will follow up with leaders regarding training completion to support overall readiness.

Questions can be directed to NovariSupport@nshealth.ca

For more information about ATC, visit the [Novari ATC solutions page on the OPOR Hub](#).