



Frequently Asked Questions

New Store 6837 Forney

- **What is the store address?**
 - Home Depot - Store #6837
11350 E US Hwy 80
Forney, TX 75126
- **What is the store phone number?**
 - Phone #: (972) 552-6147
- **What are the store receiving hours?**
 - Tentatively set from 7am to 7pm (Mon – Fri).
- **Do we need to schedule a delivery appointment with the store?**
 - Yes, all deliveries must be scheduled in advance with the stores receiving department prior to shipment arrival
- **Is there an After Hours contact to verify shipping/delivery information?**
 - Please reach out to your respective Inventory Planning (IPR) Analyst
- **Who is the field/store contact to coordinate the setup of POP material?**
 - ISE_New_Stores@homedepot.com
- **The New Store discount will be captured following the New Store opening, based off SBA Terms & the quantities on hand at time of Grand Opening**
 - **What is the discount?**

Per the SBA, Home Depot receives a discount on inventory for new stores.
 - **How is it calculated?**

The discount % is determined by the SBA. The value of the inventory is based on the inventory in the store as of the day of the store opening. The discount will be taken as a lump sum deduction. The deduction will be identified on your remittance with the first 3 characters consisting of NST.
 - **Can I get PO details?**

For vendors whose products flow through our DC network, a PO is not assigned to a specific store (our DC network allocates the inventory to stores once the product is received at the DC). As a result, Home Depot cannot provide PO details for those vendors.
 - **Who should I contact if I have questions about the discount?**

Please work with your merchant to address questions regarding your SBA terms.