

What program or service does your library offer that you are most proud of?
We have a staffed and stocked STEAM Lab.
LibGuides, Tutoring services, reference services. Speaker series.
New webpage and access options for online resources!
We focus on our customers and actually use customer survey comments to guide modifications in services.
Free language classes and technical support/training.
Our Book Club Kits have grown and will soon be offered out of system.
Public access to our resources. Going and actually finding and pulling books for patrons
Genealogy clases
Our amazing librarians and staff as well as our diverse collection of materials for checkout.
The revamped bookscollections, from Young Adult to Graphic Novels and our revamped DVD collections, separating books made into films and popular films.
Outreach to students and research consultations
Lego club!
About to finally open a STEAM room aka makerspace and that will be amazing! As for right now, there is a lot to be proud of: classes coming through for orientations/projects, excellent employees/coworkers that really care.
I am very proud of the gains we've been able to make at several branches in teen programming.
Customer service
Academic reference librarian on duty every hour we're open
The wide range of resources made available to our community as members of a multi-county cooperative, a flin, and the DLLI service.
There are several. However, simply being a place for the community to gather in a safe environment is so important. Our outreach efforts to preschools are critical. Our computer classes are awesome!
We're currently building a maker space that Emily O'Neil was inspired to develop after working with her NEFLIN counterparts. It should be awesome!
Our particular branch is works together with the Partnership for Strong Families to provide a one-stop-shop for social services and library services. We have recently moved into a new building and are set to open a new recording studio for patrons to use.
A Lego club, neck wallets for the kids signing up for their first library cards, and a seed program in which patrons can check out and grow seeds,

Career Online High School
While I am new to the library, I would have to say that I am most proud of how our library wants to use technology to its fullest, whether it is e-journals, streaming video, or the availability of 3D printers.
Computers, MAKERspace programs, DVDs
Book-A-Librarian
Our very large publicly accessible collection of digital content.
Our Goats Storytime.
All of the services we provide are exceptional. I am very happy that we are beginning to actively market via email our patrons.
UF Digital Collection
Our children's programming is amazing. The elementary school is next door, we have a great working relationship with the school.
Too many to list. Book Club, Game nights, Speaker series, upcoming Science, Technology, Engineering, Art, Math (STEAM) Room, meet-and-greets...
We are most proud of our Teen Advisory Group and Teen Initiative. Four or five years ago, we started out with only 3 teens participating in our TAG group. We now have more than 24 members who regularly attend our meetings, volunteer at the Library, provide event support during Summer Program, create and lead programming for younger patrons, take on community projects like the River Cleanup at Spring Park, guide our teen programming decisions, and participate enthusiastically in the teen programs we offer.
ARCS: Academic Research and Consulting Services (http://arcs.uflib.ufl.edu/).
History of our country once a month.
Our Circulation Staff create wonderful displays and exhibits that bring notice of our collections and services to our students, staff, and faculty.
Two of our branches are partnered with Partnership for Strong Families and offer services such as free food distribution, clothing closet, free faxing, and homework help to the community.
A program teaching various skills patrons will need when re-entering the workplace/job market.
Children's Programs, Art and crafts for Adults, Teen Writers group, and our Teen gaming day.
Enabling student success
Our Literacy Office does amazing work, not only with setting up individuals for literacy tutoring, but also creating certificate programs and assisting people with creating resumes and applying for jobs.

The customer service that our staff does for the local library community in helping them with there needs for jobs, education and reading for pleasure.
Computer access
We offer one-on-one computer assistance for those who have little or no experience navigating online. We assist them with finding the resources they need such as finding a job or applying for welfare benefits. We also have a Read with a Dog Program which encourages children to read and builds their self-confidence as their reading improves.
Meet the Collections and Curators events to highlight the Archives and Special Collections holdings.
It's hard to pick! I think our general reference services are most beneficial to students, faculty, and staff. We go out of our way to get our patrons what they need!
Wonderful early literacy classes, excellent customer service, a variety of programming for all ages, and a constant string of new and innovative ideas.
Special programming such as book clubs and events.
Our databases
Current selections, books and movies and cool programs.
customer service
Early literacy classes for families; What Makes It Art? adult events; traditional book clubs for all ages
ESOL classes and Job Re entry programs to help people who want to work get back to working.
finding resources for the homeless
wifi printing
I love that we have a place for parents who need to bring their children. Our Family Friendly Study Space is a great area where children can play quietly while their parent sits close by to study.
Assistance with Citations, Formatting MLA, APA and Chicago Style Workshops offered each semester in conjunction with the Learning Lab
A consistent standards related approach to teaching students library skills for our learners.
Weekly program for k - 5 .
Our new teen space and it's new librarian
Tech loans - we offer a variety of technology to help students with their studies such as high end recording equipment, calculators, robotics (for engineering students) as well as fun stuff like GoPro cameras and Google VR set.

Providing HotSpot service, the ability for patrons to check out a HotSpot to provide free wifi at home.

Currently, I am most proud of the monthly Literacy Activity Challenge that I offer to both students and adults at this school. The goal is to improve literacy and knowledge of all the Library has to offer. I have had good participation with this program for the past two years. In the past, I hosted a Guest Reader Program, where local celebrities were invited to come and read aloud to the students and to share the importance of reading in their lives and careers. This was very successful and I was proud of putting this program together.

Our Library and Learning Commons is very popular with students who seek tutoring. We have a Foreign Language Lab, Math Lab, Science Lab, and Writing Lab with academic (staff) tutors and student tutors.

Quality children's and adult programming.

I love our main library's maker space.

Book-A-Librarian which makes research services much more accessible for our off-campus and working students.

Bookmobile service

We are participating in the Online High School Diploma program, which has helped a lot of people in our community.

Besides being able to check out books and DVDs and research items of interest to me, I am very grateful that the library provides internet service, as I do not have it at home. When I was out of work for a long time, I was at the library every day so that I could use their computers to search for & apply online for jobs. Now, ironically, I work at the library.

Days," based on the Jules Verne classic. We have programs lined up to explore different areas of the world (Visit Ireland, Visit Australia, Mrs. Kate in Concert, Visit Japan), craft activities, tips from travel agents, and even a program about RV living. The Book Club has jumped on board to read books set in international locations and has a special speaker coming who has visited Africa. We are using displays to highlight travel/international nonfiction and fiction at all age levels. We have also created a "passport" that participants can have stamped each time they come to one of the programs or check out a book or movie set in another country. People with 10 or more stamps on their passports can turn them in to be entered for prize drawings. A world map is on display for patrons to indicate, "Been there, done

Early literacy programming

Right now, I'm very happy that we are able to offer Career Online High School.

Career Online High School

Children's Programs

Seed lending library.
I'm proud of all the incredible work that the staff here do to provide materials and services to our patrons. We all work very hard to make the library a great experience.
Our outreach services - it's the best part of my job.
Early Reading Programs
Our Friends Group arranges programs which are very well attended.
We are very proud of the relationships our media specialists cultivate with students in their schools. Additionally, many of our MS have integrated Makerspaces and STEM/STEAM opportunities in their programs. They are also the designated technology experts in their buildings and many provide training and support for technology at their sites.
We are patron driven ...
Just one? I'm proud we are branching out more and working with community gardens and local food centers and starting our own seed libraries.
Current materials in a wide variety of formats for all users.
One shot instruction workshops
Literacy component of the Children's programs we offer throughout the system.
CHILDREN AND TEEN SERVICES.
Classes of any kind that teach technology or about technology to our patrons
Collaboration and coordination resulting in digital preservation of area island collections.
Our literacy program is wonderful and we are so proud to offer Career Online High School!
I'm most proud of the Jax Book Fest. 2019 will be the Third Annual Jax Book Fest featuring R.L. Stine, Mike Thayer, and more than 90 authors from Northeast Florida and Southeast Georgia. We have had a gate count of more than 3,000 for each event, thus far.
I borrow books from other schools for both students and staff.
Our Passport program is top-notch and not only fills a void in our community but brings in revenue for the library.
Career On Line High School Program, Children Programs, availability of information and services, truly a community partner.
Customers are able to book an appointment with an e-specialist for one hour to assist them with any software related questions they have.
The Literacy Program

Our computer & Tech classes: 3D Printing Design using TinkerCad, Ancestry Library Edition, MS Office (Word, Excel, PowerPoint, Publisher), Introduction to Coding and Robotics, plus other STEAM programs.
The ReEntry Conference helping those recently incarcerated attain employment.
None
computer time for our students, Sunshine State Young Readers Award, and the Battle Of The Books
We have a great early literacy program and our volunteer program!
Book a Librarian
A phenomenal children's program staff
Tech help. We're in a retirement community, so it gets used often.
Academic Tutoring, which includes Library Research
Our library card (plus services, like Overdrive) are available for ALL Florida residents, not just in our own county.
Diversity of programs and services
Various methods of instruction delivery
MakerSpace and community based government programs.
Creation of FLorida Academic REpository, aka, FLARE. This statewide storage collections is for SUS and colleges in Florida. Many items are requested via Illiad or World Share ILL.
Pop Up library, Ask a librarian (traveling to far away buildings on campus), programming for students (Escape Room, Yoga, APA/MLA Workshops)
After School programs for the kids.
Literacy for adults, genealogical programs for beginners, MakerSpace programs
* Strong Early literacy programs * Book discussion groups * Community conversations
We are a joint department with tutoring and offer tutoring services to our students. Our librarians have collaboratively created a curriculum based on the new ACRL information literacy framework. This has been offered as a 3 credit course LIS 1001: College Research and offered to students as an OER (no textbook)!
An active Makerspace
Reference
Our teen group is inspiring.

Outreach to the community (we are surrounded by a retirement village). We take library books to the nearby nursing home each Friday, twice a week we read books and do crafts at the preschool daycare, and now we're going to three more locations, one per week: the assisted living facility, the community center, and the main dining hall.
Innovative makerspaces.
Children, Teen and Adult programing at our library.
Innovation Lab.
Excellent outreach and curriculum support and presence in the local schools, both elementary and middle/high.
Customer service is a priority in our system and our patrons tell us how much they appreciate what we do for them.
Youth services and technology.
Youth services programs
We currently check out art work for faculty and staff offices.
Our newly launched scholarly communication services for our faculty members, including webinars on related topics and an online institutional repository
Outreach programs and mobile library services to preschools, nursing homes, an elementary school without a library, senior centers, and a juvenile detention center
The annual Big Read prgram
Children's storytime
Our customer service! No, is not a word in our vocabulary.
Finding books for patrons that are not in our library system.
We offer excellent customer service and a relaxed atmosphere. We also have a great children's and adult programming schedule, offering activities for all ages.
I don't think I could narrow it down to one.
We offer a lot of programs and services that are excellent. It's hard to pick just one, but I would say that programming is the one that is the most popular.
collection and history services
School based YS services
Computer classes and one-on-one tutoring, makerspace activities, Youth Services
Maker Space Book Club Primary Documents lessons Plus other lessons for research
Worldwide document delivery
None
early literacy classes for babies through preschool.
Programming for all ages.

Escape room kits for faculty checkout
E-services and computer classes
Book Club once a month, Florida Teen Read Challenge
Makerspace and Library Lunch
Coding for long periods of time.
Tutoring
We have several that I am proud of. But to choose one, I would say for Teens, we have "Hard Reads Gaming." They meet once a month and participate in video game challenges. Champions from the last tournaments get to wear a "winner's belt," during the gatherings. When a new winner happens, they get their photo taken and can wear the belt the next time. These events teach the teens to gather and react in a friendly manner. They learn that losing is not something to get upset over. They learn respect and to take turns. They laugh and have a great time. It keeps them out of trouble, and they can talk and share their interests when they socialize.
Very pleased with our collaboration of services and materials between our local St. Johns County public library branch which is a short distance from our campus.
I feel that our Storytime programs are one of my library's highest accomplishments.
Makerspace for attracting people to the short classes they offer in a wide variety of interests and the regular displays of various art media.
Teen & Children's programs, community outreach.
Center for Adult Learning (CAL), Income Tax help. On-line access to educational research databases and student practice exams for high school subject matter.
Our student and community outreach programs bring me the greatest sense of pride.
Children programs and computer classes.
Digital materials to support users anywhere 24/7
Children's programming.
Workshops teaching computer skills, e-resources, children's programming
We try to keep our member libraries aware of new technology and offerings and try to provide as much as we can of these technologies to the public.
We started an in school field study for 10th graders to help them practice LA skills involving information literacy. We focused on real world interactive use of those skills and mixed in time for them to chose activities such as makerspace, games, reading and so on. It was very successful.

Our Research Department and activities we have for our students to keep them engaged in what the library has to offer that can help them achieve their degree.

Makerspace

Our interactive digital displays that we recently deployed throughout the library to help improve communication, engagement and learning among users of the library.

WE have a large genealogy collection and have volunteers here to answer questions most weekdays.

Our children's services are great. We offer a lot of fun programming for 0 - 18. I think our collection development is excellent as well. We are able to remove damaged books and order high interest books for our library at will.

Interlibrary Loan

Our Embedded Librarian instructional outreach initiative.

Our How To Center (makerspace) is offering basic computer skills, coding, and robotics classes in addition to life skills/maker classes (sewing, art, etc.). Our Archives/Genealogy Department has some exciting new programs coming up and will be working with the makerspace to do more oral history interviews and digitization. We also have a new Youth and Family Coordinator who's bringing some fun children's and family programs. It's just great to be able to offer a variety of quality programs. We also work with community partners to offer cooking, nutrition, diabetes empowerment/education, etc. We were able to work with the Department of Children and Families to send a representative to three of our five libraries to help patrons apply for government assistance. There is no DCF office in Putnam County, so this provides our residents with face-to-face help on a weekly basis. SHINE helps those with Medicare questions. We have a Science teacher who helps with our STEAM workshops and the Invention Convention. We are trying to foster LEGO League teams. A group of Girl Scouts was meeting at the Palatka Library every week to prepare for this year's First LEGO League challenge (Into Orbit). It's just an exciting time to be in libraries and I'm so proud that I'm a part of this one... and I get to work with this team of talented, dedicated public servants.

the Center for Adult Learning

Virtual reference.

CREATE

Computer training for seniors

Too many to list.

Classes and tutoring in computer technologies

JPL's employees who largely are willing to--with their education, creative talents, and tenacity--go the extra miles to help customers have an excellent experience. That means customers receive the information, materials, references, etc. they came to get/need.
Digital Scholarship Lab for hands-on and interactive learning and research with emerging technologies.
There are quite a few. Two of the top programs would be Toddlers Read, Play, and Learn and the E-services certification programming.
DeltaMaker 3D printer, technology assistance with various online class platforms, and model and realia collections.
We offer study aids through our EBSCO electronic subscription services which are very helpful to students facing certification or entrance exams. I have been able to provide training to students and faculty on how to use these subscriptions strategically for success in passing their exams.
Bookmobile & Children outreach
Electronic resources
Talking Books
Early Literacy Storytimes and technology training for patrons who are technologically challenged. Having the opportunity to offer training and other vital programs for all ages at no cost to our families is phenomenal
LibCal - Students have been very happy with the ability to make appointments with reference librarians and writing tutors.
We offer research workshops to our students.
Tutoring, Adult Program, Makerspace
The out reach to students to increase enrollment and involvement with students and staff activities around campus.
Our early childhood literacy programs and our adult literacy programs are top-notch!
Our small town library hosts an array of programs- we provided programs for all ages! We have programs all throughout the month due to the attendance, and we are very proud of this!
Center for Adult Learning.

Again, from the perspective of children's services at my own branch, I am proud of the fact that we offer programs every day of the week: Family programs (craft and movie) on Sundays, a passive program on Mondays (with games, scavenger hunts, etc.), Baby storytime and a Makerspace program for kids on Tuesdays, a Toddler fun fitness, Toddler Storytime, and LEGOs on Wednesdays, Pre-K fun fitness & storytime on Thursdays, crafts on Fridays, and a STEAM program on Saturdays. We also do between 3 to 6 outreaches each month, we do one evening storytime a month, and we have special programs every now and then such as our "Pirate and Princess" party and our Earth Day program. We take very few "breaks" --just usually 1 week between Spring and Summer, 1 week between Summer and Fall, and two weeks at the end of December. It is not only the quantity that I'm proud of --I am proud of the quality of each of the programs we offer. We are fortunate to have staff with diverse talents and interests so that all of the programs are covered by very qualified leaders.

Sunshine State Young Readers Award

Referrals to services for our homeless population.

Credit hour information literacy course, in-house professional development,
Interlibrary loan service.

Computer classes

Textbook reserves

Seed Library