

TRAINING SCHEDULE

General Topic	Trainer	Date	Target Audience	Zoom Meeting Links
Business Continuity for Tour Operators and Accommodations	Dr. Minerva Pinelo	May 11 th 2020 1:30pm	Tour Operators, Accommodations Owners	https://us02web.zoom.us/j/86146374884 Meeting ID: 861 4637 4884
Effective Communication for Tour Guides	Javier Gutierrez	May 15 th 2020 10:30 am	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/89755697749 Meeting ID: 897 5569 7749
Customer Service Essentials	Hugo Panti	May 18 th 2020 1:30pm	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/85304044232 Meeting ID: 853 0404 4232
Strategic Planning for Tour Operators	Kevin Geban	May 22 nd 2020 10:30am	Tour Operators	https://us02web.zoom.us/j/84427284455 Meeting ID: 844 2728 4455
Learning the Mayan Number System	Andy Bahadur	May 26 th 2020 2:00pm	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/85079057818 Meeting ID: 850 7905 7818
Marketing Planning for Tour Operators	Kevin Geban	May 29 th 2020 10:30am	Tour Operators	https://us02web.zoom.us/j/89090657630 Meeting ID: 890 9065 7630
Professionalism: Developing the Right Attitude and Meeting the needs of Guests	Nicole Palacio	June 1 st 2020 1:30pm	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/89654714085 Meeting ID: 896 5471 4085
Crisis Management for Tour Operators and Accommodations	Dr. Minerva Pinelo	June 5 th 2020 1:30 pm	Tour Operators, Accommodations owners	https://us02web.zoom.us/j/89871909187 Meeting ID: 898 7190 9187
Terrestrial Ecosystem spotlight: Using Natural History to tell a story and create an exciting tour	Luz Hunter	June 8 th 2020 1:30 pm	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/89227670916 Meeting ID: 892 2767 0916
Strategies to survive COVID-19	Paul Lecky	June 12 th 2020 10:30am	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/85384432270 Meeting ID: 853 8443 2270
Marine Ecosystem for guides	Phillip Leslie	June 15 th 2020 1:30 pm	Tour Guides, Aspiring Tour-Guides	https://us02web.zoom.us/j/81000817635 Meeting ID: 810 0081 7635
Emergency Planning for Tour Operators	Raineldo Guerrero	June 19 th 2020 10:30am	Tour Operators	https://us02web.zoom.us/j/85174537809 Meeting ID: 851 7453 7809

