



To our Realtor® family,

Each day is a new challenge to our industry, and as we move forward in this unprecedented time our commitment to you is to bring you accurate and timely information as we receive it.

Your Association President, Theresa Grant is in multiple virtual meetings weekly with CAR Leadership to participate in round table discussions with other Presidents across the State, as well as attend updates by Gov Hutchinson, Joel Singer, and other critical members of the CAR team. Your Association Executive, Brandi McCourt, is in similar virtual meetings specifically for Staff. Together, they are bringing information as soon as possible to your Board of Directors so that items can be discussed and action taken, if necessary.

As of this afternoon, CAR has released a definitive guide of best practices for us to follow across the State of California. While real estate has been deemed an essential business there are still requirements and restrictions in place. The best practices guide is attached for you here, and you are strongly urged to read it in its entirety and strictly adhere to it. If you have questions please reach out directly to the CAR Legal Hotline. The C.A.R. Member Legal Hotline is available Monday through Friday from 9 a.m. - 6 p.m. and *Saturday from 10 a.m. - 2 p.m. by calling (213) 739-8282. Answers to many of your legal questions can be found in the "Legal Q&As" page under the Transaction Center/Risk Management Section of the website. You may also email your inquiries to the Hotline; include your full name, C.A.R. member number, and phone number. (You must be a C.A.R. member to use this service.)

Tomorrow there will be two new mandatory disclosures added to Zipforms, as referenced in the attached guide. We will send you an update at that time so you know where to find them by their names in the CAR Forms Library.

At a non-regular virtual Board of Directors meeting today, the following decisions were made:

Regarding DOM: The Board of Directors has voted not to freeze the DOM count. Freezing DOM will lead to factual inaccuracies that could mislead the public in regards to the dissemination of MLS data. DOM is going to be higher for everyone in every State and we are not alone in these circumstances.

Regarding virtual tours: Effective immediately, you may place a link to unbranded virtual tours in the public facing remarks. This will remain in place until the Stay at Home order is rescinded.

We are all going through this moment in time together, and by keeping factual lines of communication open we will all be able to cooperate better with each. We appreciate all of you very much and as a member of our Realtor® family we want you to know that if you need us, we are only a phone call or an email away.

Make sure to visit <https://www.carcovidupdates.org/> for Updates as well as C.A.R. COVID-19 Relief Hotline offering 1:1 financial assistance for CA REALTORS®

Thank you,

The Rim O' the World 2020 Board of Directors:

President, Theresa Grant

President Elect, Keith Binkley

Secretary, Tonja Graff

Treasurer, Paul Steffen

Director, Cynthia Carley

Director, Vicky Center

Director, Daylene Ctibor

Director, Derek Leistra

Director, Rick Rhilinger

Director, Trent Tiecke

Director, Gary Wickersham

Association Executive, Brandi McCourt

Membership Manager, Argenis Santos

[Click Here for Best Practices Guidelines - 03/30/2020](#)

