



WWW.DAILYPLANETVA.ORG  
(804) 783-2505 - CALL CENTER

*Connecting the dots for those in need by providing accessible, comprehensive, and integrated quality health services to anyone regardless of their housing, financial, citizenship, or insurance status.*

## AVAILABLE SERVICES

### PRIMARY CARE

- Physicals and vaccines for children and adults
- Chronic disease medication management
- Family planning
- Acute illness testing and treatment

### BEHAVIORAL HEALTH

- Mental health and substance use counseling
- Psychiatric medication management
- Behavioral Health & Substance Use groups

### ORAL HEALTH

- Examinations and Cleanings
- Extractions and Fillings
- Dentures, crowns, bridges
- Teledentistry
- Emergency dental (extractions only):  
Monday - Friday 7:30 am - 12:00 noon

### PHARMACY SERVICES

- Medication reviews and patient education
- Smoking cessation services
- Medication Assistance Programs - reduced cost and/or free medications available based on income

### RYAN WHITE HIV/AIDS SERVICES

- Medical, dental, and mental health care
- Housing support
- Case Management
- Support Groups

### ON-SITE PHARMACY

Discounted medications  
for eligible patients.  
Available at 517 W. Grace Street.

### HIV TESTING

Walk-in instant testing available.  
Results available on the same day.  
A positive result will require  
additional testing and follow up.

### AFTER HOURS SERVICE

24/7 Coverage available.  
Call (804) 783-2505

### PATIENT PORTAL

Secure internet access to  
your health information.  
Scan QR code to sign up!



*This health center receives HHS funding and has Federal Public Health Services (PHS) deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.*

Valid January-June 2025



### WEST GRACE HEALTH CENTERS

511 W. Grace Street Richmond, VA 23220  
517 W. Grace Street Richmond, VA 23220

### SOUTHSIDE HEALTH CENTER

180 Belt Boulevard Richmond, VA 23224

### EAST CARY HEALTH CENTER

24 E Cary Street Richmond, VA 23219

### MONDAY-FRIDAY

8:00AM - 4:30PM

### SERVICES ALSO AVAILABLE AT OUR PARTNER LOCATIONS:

CARITAS - [www.caritasva.org](http://www.caritasva.org)  
Henrico Area Mental Health East  
Henrico Area Mental Health West  
[henrico.us/mhds](http://henrico.us/mhds)  
DPHS Mobile Units

## OUR HEALTHCARE CENTERS OFFER

### WALK-IN AVAILABILITY

- Medical care is available every day at 511 W. Grace Street.
- Behavioral health screenings are available at 517 W. Grace Street on Mondays, Wednesdays, and Thursdays at 8:00am.
- Dental emergency care (extractions only) are available Monday-Friday 7:30-12:00 noon

### VIRTUAL APPOINTMENTS

See your provider remotely on video or by phone.

### CHRONIC DISEASE MANAGEMENT

We specialize in chronic conditions such as diabetes, high blood pressure, heart disease, asthma, HIV, substance use, depression, anxiety, bipolar disorder, and other mental illnesses.

### COMPREHENSIVE CARE

We have multidisciplinary, integrated care clinics with providers from medical, dental, behavioral health, case management, pharmacy, and health education. We use a holistic approach to meet the needs of our patients.

## PATIENT REGISTRATION

Daily Planet Health Services serves people experiencing homelessness or housing instability, people living in or around public housing, and people living with HIV. Those seeking services for the first time will be asked a few questions to determine if they qualify to become a new patient and if so, will be asked to complete a Patient Registration/Financial Screening form. Wondering if you qualify? Give us a call at (804) 783-2505. Patients who may qualify include those who:

- Live temporarily with a friend or family member (couch surfing or shared housing)
- Live in a shelter, or someone pays for you to live in a hotel
- Live in a temporary program (recovery program, recovery house, or re-entry program)
- Live on the street or a place not meant to be a permanent home (tent, garage, storage unit, car, van, or trailer)
- Live in a place with no running water, electricity or heat
- Live in a place where you pay low or no rent because of a disability
- Live in or are immediately accessible to public housing
- Are living with HIV

## REGISTRATION PROCESS

- **BY PHONE:** during normal business hours (takes about 10 minutes)
- **IN PERSON:** Monday – Friday from 8:00am to 11:30am OR 1:00pm to 3:00pm
- **ONLINE:** Visit [www.dailyplanetva.org/patientregistration](http://www.dailyplanetva.org/patientregistration)

## FINANCIAL ASSISTANCE

For eligible patients, a discounted sliding fee is available based on income.

## DAILY PLANET HEALTH SERVICES ACCEPTS

Medicaid, Medicare, most private insurance plans, Ryan White eligible patients, and self-pay. We cannot accept checks under \$25.

### What to bring with you to register\*

- Photo identification (if available)
- Insurance card (if available)
- Proof of income or statement of no income (ex: Notice of Action for Food Stamps)
- Your most recent tax return, W-2, or a social services determination letter
- Homeless agency referral (if applicable)

*\* If you register by phone or online you must bring the items listed above to your first appointment*

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