

# Problem-Solving Web Series



## ABOUT PROBLEM SOLVING

Problem-Solving is a humanistic approach that attempts to reduce system in-flow by preventing homelessness or promoting quick exits from episodes of homelessness when possible. In Los Angeles County, far too many households fall into homelessness and remain homeless for extended periods of time waiting for a traditional resource. This person centered, short-term housing intervention seeks to creatively assist households in maintaining their current housing or identifying an immediate and safe housing alternative either independently or within their own social network. Problem-Solving attempts to empower households by tapping into their existing strengths, goals and resources. All households must be engaged with a Problem-Solving conversation at the onset of receiving housing support services and at every facet of the homeless services system – until the household is housed, regardless of perceived needs or barriers.

## WEB SERIES

The LAHSA Problem-Solving Web Series provides an introduction on how to skillfully utilize the Problem-Solving intervention and access the Problem-Solving Assistance Funds. This web series will cover the following:

- Problem-Solving basics
- How to have a Problem-Solving conversation
- How to utilize HMIS Clarity while Problem-Solving
- How to submit a request for Problem-Solving Assistance Funds

Problem-Solving Assistance Funds may be used to remove barriers and support a household in preventing or quickly resolving their episode of homelessness. This course is a prerequisite to gaining access to LAHSA's centralized Problem-Solving Assistance Funds and serves as a substitute to LAHSA's in-person Problem-Solving Training during these unprecedented times.

## OPEN ENROLLMENT

The Web Series is available online, via Configio. Sign up for a training by clicking on the link below:

June 15, 2020: <https://lahsa.configio.com/pd/582?code=RNzt2KSeXT>

June 22, 2020: <https://lahsa.configio.com/pd/583?code=2kJE7DI5zy>

June 29, 2020: <https://lahsa.configio.com/pd/584?code=vLXGmjLa97>

Please note, online training capacity is limited to 150 enrollments per week. Once registered for a training, check your spam folder for the training link. Training can be taken at any time but must be completed within 7 days after registration. For questions regarding this web series, contact us at [Problem-Solving@lahsa.org](mailto:Problem-Solving@lahsa.org).

