SCO Linwood Harris

Senior Communications Officer (SCO) Linwood Harris has been employed with the Richmond Department of Emergency Communications since June 27, 2005. He is being nominated for his daily performance, work ethic and dedication to assist his fellow co-workers.

Currently, he is training Communications Officer Lamonte Thomas on Fire Radio, through his tutelage affords the Department of Emergency Communications an opportunity to experiment with a pilot fire training program. SCO Harris is well known for focusing on professional development and aids in bolstering the confidence of others. His hospitality is intentional and well thought out, which contributes to his cheerfulness and work ethic that is invaluable in the setting of the communications call center.   His attitude produces an atmosphere that is conducive to a supportive learning environment.

SCO Harris leads "A" Platoon in uplifting staff camaraderie. His presence illuminates the room. In spite of difficulties, he remains enthusiastic about the job at hand, providing exceptional customer service and mentoring his trainee. SCO Harris' contributions have a huge impact on the success of floor operations. SCO Harris is recognized for his hard work, sincerity, perseverance, and diligence.

The span of events successfully managed by SCO Harris and his trainee in the month of April include: a brush fire, three structure fires, a fuel spill on the Downtown expressway, and a water rescue on the James River for which they received accolades for their strong work during the rescue call at the Manchester Bridge. On April 17, a call was received about someone in need of help on the river. (CAD #F01904170087) They had been kayaking, but their kayak had gotten away from them and the victim was now hanging on to a tree. They provided detailed descriptions of the victim, the victims' location and the location of the caller, who assisted responders in locating the victim quickly. The victim was rescued and all personnel returned safely. Great job.