

ECAS Brittney Jones

On August 15, 2021, at 0703 hours, ECAS B. Jones received a call from a citizen stating a house was on fire with citizens still inside (reference CAD F02108150029). The citizen was attempting to get off the phone with communications in order to render aid the victims on scene. However, ECAS B. Jones knew the importance of trying to gather as much information as possible for all first responders responding to the scene. The citizen was most helpful as he decided to stay on the phone with ECAS B. Jones, and we learned that there were multiple victims still inside the burning structure. The citizen relayed to ECAS B.



Jones that children were still inside the structure, and she continued to brave through this very emotional call to provide important details. ECAS B. Jones did an excellent job of maintaining her emotions during this very difficult call while representing DEC in a professional manner. ECAS B.

Jones was able to comprehend and listen to the caller and displayed acceptable decision-making abilities in handling this call.