



EMERGENCY COMMUNICATIONS OFFICER

Started at the
Department of Emergency Communications
in February 2004

Helps people with disabilities at A Grace
Place, an adult day care center,
and volunteers at her children's schools

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I enjoy seeing the results of helping
people. With 911, people are calling
me for help, and I have an impact. I
can see that I am helping. The world
is suffering every day. I see the
struggles, and I feel like I'm doing
something to help.

We're put here as a service to the
citizens of Richmond. ... You can
come to us and get confirmation,
kind words or advice. We're
approachable, and we're here to
help.

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**Richmond Department
of Emergency Communications**

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