



## EMERGENCY COMMUNICATIONS OFFICER

Started at the Department of Emergency Communications in February 2004

Helps people with disabilities at A Grace Place, an adult day care center, and volunteers at her children's schools

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I enjoy seeing the results of helping people. With 911, people are calling me for help, and I have an impact. I can see that I am helping. The world is suffering every day. I see the struggles, and I feel like I'm doing something to help.

We're put here as a service to the citizens of Richmond. ... You can come to us and get confirmation, kind words or advice. We're approachable, and we're here to help.

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**Richmond Department  
of Emergency Communications**

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