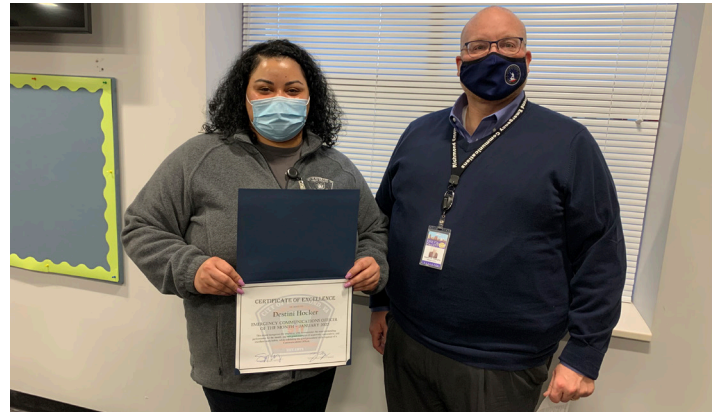


ECO Destini Hocker

Emergency Communications Officer (ECO) Destini Hocker has been employed by the Department of Emergency Communications (DEC) since December 18, 2018. ECO Hocker is a leader among her peers and goes out of her way to help others.

On Tuesday, January 4, 2022, ECO Hocker took over the channel three (3) position at shift change. She was informed by her relief that units were circulating the area looking for a missing elderly male with dementia. The male was reportedly wearing a jacket and pants, the weather was in the low thirties and he had already been missing for about three (3) hours. The police officers were having no luck finding the missing male. ECO Hocker decided she would assist in the search. She contacted Richmond Ambulance Authority, Johnson-Willis Hospital, Chippenham Hospital, and McGuire Hospital to see if they may have made contact with the missing person. Undeterred by the lack of success, ECO Hocker contacted the operator at MCV Hospital. The operator stated they didn't have a patient with the missing person's name however, they did have some "John Does". ECO Hocker asked if they can narrow the search by time and still didn't have any luck. The operator asked what the patient



may have come in for. Unsure, ECO Hocker replied he may have come in due to being exposed to the elements. The operator advised they did have a "John Doe" that came in for being exposed to the elements. To be sure they had the correct person, ECO Hocker asked what he was wearing. Once the operator confirmed the "John Doe" had the same clothing description, ECO Hocker advised the units so they could confirm.

ECO Hocker's outstanding work and forward thinking was the key to this family getting reunited with their loved one. She went above and beyond the call of duty to solve the case. Overall, ECO Hocker is kind, caring and always looking for ways to help others.