

Aspiring Richmond 911 dispatchers take real calls while training

ABC8 newscast features DEC staff

<https://www.wric.com/video/richmond-911-dispatchers-in-training-take-real-calls-for-first-time/4002643/>

Logging mistakes keeps Richmond mother's car in tow lot for 8 months: 'You owe us \$9,000'

ABC8 newscast mentions DEC

<https://www.wric.com/news/taking-action/logging-mishap-keeps-richmond-mothers-car-in-tow-lot-for-8-months-you-owe-us-9000/>