

### ECO Destini Hocker

Emergency Communications Officer (ECO) Destini Hocker has been employed with the Department of Emergency Communications since December 11, 2018. ECO Hocker is a reliable employee, always exuding the qualities and characteristics that we hope to model ourselves after.

On March 8, 2020, ECO Hocker received a call reporting a couple fighting in a vacant lot. The location was directly beside the female caller's home but she wasn't able to see them due to it being dark outside. While ECO Hocker was gathering information from the caller, gun shots rang out. The shots were so loud and clear that it sounded like it was directly beside the caller. ECO Hocker stayed in control of the call by continuing to obtain pertinent information and remaining calm. ECO Hocker stayed on the line with the caller until police arrived ensuring that the caller was safe in her home.

ECO Hocker assisted the Department by agreeing to train ECO Christensen on the police radios. The training started in



January 2020 and has been progressing well. ECO Hocker had only been released from radio training for five months before taking on this task. She was delighted to accept this assignment with the desire to help her fellow co-workers.

Overall, ECO Hocker is an employee who has continued to have a positive attitude and takes on each new responsibility with persistence. She is a team player and her contributions have been beneficial to the department, and her peers. She's always encouraging and friendly, creating a pleasant working atmosphere.