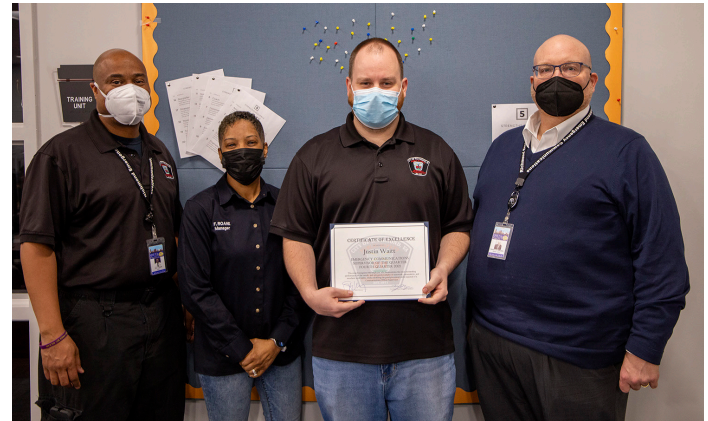


ECS Justin Waitt

In the early morning hours of Saturday, December 18, 2021, commercial electrical power was lost at the City of Richmond's Emergency Communications Center. Due to a malfunction in the back-up power system the ECC lost power to all critical public safety systems.

Emergency Communications Supervisor Justin Waitt was notified by the on-duty supervisor within minutes of this critical power failure. ECS Waitt provided immediate direction to the on-duty supervisor that included having personnel to begin manual dispatch using paper cards and issuing portable radios to radio dispatchers. ECS Waitt began the necessary escalation and notifications that assured that all key personnel needed to remedy this situation within hours.

Because of ECS Waitt's direction tertiary back-up plans were enacted to ensure minimum impact to both citizen and responder services. ECS Waitt arrived at the ECC within 30-minutes of the incident assumed



the role of incident commander until the situation was stabilized.

Because of his actions and ability to remain level-headed, ECS Waitt performed admirably and his decisions ensured that emergency services for the City of Richmond were maintained throughout this near infrastructure catastrophe. Therefore, I am recommending ECS Justin Waitt as Supervisor of Quarter for the fourth quarter of 2021.