

## Tech Employee of the Quarter

### David Green

Network Engineer David Green has been selected as the departments Technology Employee of the Quarter. He has been employed with the department since September 6, 2016.

He is an extremely valuable employee to the City of Richmond, he is extremely proactive in handling and closing help desk tickets. In the 4th quarter of 2017 David worked 54 trouble tickets while also handling after hours on call duties. He has been the primary contact for the installation and testing for the Verint recorder and he has been instrumental in converting the physical training room workstations to virtual machines accessed using both thin and zero clients and VMware Horizon. David has also been of great assistance in researching replacement SAN systems and



vetting the choice to move to a new solution as the replacement.

He always recognizes that customer service comes first and with the right mix of positivity, the ability to tap into others' strengths and thinking outside the box. David has created and sustained a level of

support that is second to none and has the loyalty and passion for the betterment of his colleagues and the department of emergency communications.