

## ECO Ryan Clarke

A good role model is someone who is always positive, calm, and confident in themselves. Good role models have a powerful influence on people, and the direction they head in life. It's someone that you look up to, admire, and find yourself wondering what they do whenever you have a question about something now and again. ECO Clarke is that great role model. He is knowledgeable and a well-rounded employee. He's a constant learner, challenging himself to get out of his comfort zones, and always striving to be his best.

ECO Ryan Clarke has been employed by the Department of Emergency Communications since July 17, 2017. ECO Clarke has maintained positive relationships with his peers and supervisors. Since being hired, ECO Clarke has not had any disciplinary action against him. On the other hand, he has received an abundance of kudos for his strong work during Incident Review Committee (IRC) meetings. In 2021, he has received the Latoya Brown Star of the Week four (4) times from his peers and was nominated for the Emergency Communications Officer of the Month in March, June and October.

ECO Clarke is not one to say "no" to a challenge. In the months of March and April, when COVID struck B Platoon extremely hard, ECO Clarke was the first on the platoon to be presented with the challenge to operate fire radio alone. ECO Clarke did his signature nervous laugh before taking on the opportunity. Throughout this time he maneuvered through many challenges to include more than 5 working fire/incidents. As a part of his 2021 performance evaluation, ECO Clarke was challenged to assist in creating a standardized training/operations manual for the fire radio. He advised he was interested and almost immediately began working on the task. ECO Clarke worked to create an updated Fire Manual and Fire Run Book for the Department. ECO Clarke took the initiative to create a Google account so others could have access to this project and make suggested updates and changes.



ECO Clarke has been working diligently on this project, testing the system and enlisting the help of GIS/Program Manager Gibbons to obtain a list of the streets in the City of Richmond. ECO Clarke dedicated many hours towards this project before producing and submitting the final product for final

approval.

ECO Clarke worked as a volunteer firefighter with Prince George County Maryland for the past seven (7) years. As a volunteer firefighter, he dedicated a minimum of twenty-four (24) hours a month serving as a first responder the citizens of that community, fighting fires and saving lives hands on. He was able to use that experience in conjunction with his years of experience as a fire radio operator as he took on his first fire radio trainee in June 2021. ECO Clarke used all resources to get the trainee acclimated to the fire radio and to ensure they fully understood the ins and outs of the position. He drew pictures on the white board, quizzed his trainee, and even called in favors for fire fighters to activate their mayday to get "real life" experience. ECO Clarke also assisted with fire trainees from another platoon. When provided the opportunity to do the final clearance on this trainee, he arose to the challenge without ever previously training this trainee. While conducting the scenario training, he truly challenged the trainee to think outside of the box and gave them solid advice that will be used in the future.

Ryan Clarke has demonstrated the highest level of commitment to the profession through dedication and hard work. He has gone above and beyond the call of duty to execute tasks outside of his normal day to day job. Ryan exceeds all expectations and illustrates what every ECO should be.