

COII Ryan Clarke

COII Ryan Clarke is selected as January Communications Officer of the month for his exceptional performances and dedication to the Department. COII Clarke began his career with the Department of Emergency Communications on April 17, 2017. He has consistently shown his willingness to help the Department with reaching staffing goals, as demonstrated during the month of January.

COII Clarke has exhibited the characteristics of a tenured employee that goes above and beyond his regular duties. In the past he was selected to train a new hire from the 28th Basic Dispatch Academy and was successful in transitioning the trainee into the Department as well as preparing her to work the phones independently. COII Clarke expressed interest in becoming a fire operator before he even began OJT on the operations floor in 2017. CO Clarke diligently pursued all the goals both that he himself and the Department set forth and accomplished the goal of becoming a Fire Communications Officer in December 2018. This is an example of his dedication and selflessness as well as his commitment and determination to be a continued asset to the Department.

COII Clarke is dedicated to this profession because he incites enthusiasm and creates an environment that is conducive to one being motivated. Within his short tenure, he has earned the respect of his peers as several tenured employees rely on him for assistance and guidance. He is always willing to help with any situation and is definitely a team player. On January 16th, 2019, COII Clarke once again showed a strong team work and knowledge when the center began



receiving and high influx of Structure Fires. COII Clarke quickly recognized that there was a possible need for a third fire position and requested to be moved to a console that could both facilitate a Phone Operator and a Fire Operator as needed. COII Clarke is reliable, dependable and most of all, displays a high level of resiliency. He adapts to the environment and is a model employee who mentors his associates without being aware. The below statistics display a small portion of his work ethic:

- Ready/Not Ready: 97.4
- Average Cal Entry: 11.4
- Priority Dispatch: 6.5
- Fire Dispatch: 6.3
- Quality Dispatch: 95.5

He continues to go above and beyond the call of duty by actively assisting the Department of Emergency Communications. He represents his career with high regards and is eager to train up by expressing interest in learning different skill sets. COII Clarke has been very consistent in being compassionate and willingly takes on the task as being a problem solver. Notably, CO Clarke is the example of how the efforts of one person can make a difference for an entire Department because of his acts of servanthood.

Honorable Mention for January: COII Ashley Marlow