



#I AM  
**Richmond**  
Jackie Crofts

## DEPUTY DIRECTOR OF TECHNOLOGY

Started at the  
Department of Emergency Communications  
as a system administrator in August 2007

Raises funds and organizes sponsors  
for Richmond Police Athletic League  
Golf Tournament, coaches youth sports teams,  
volunteers at church

“

We're dedicated to providing a high  
level of service to the public and our  
public safety partners. We're that  
conduit, so the public can get the  
services they need on their worst day. ...  
We're striving to stay on the  
cutting-edge of technology.

I can remember seeing my grandpa  
getting up at all hours of the night to go  
help people. I wanted to be like him.

”

**Richmond Department  
of Emergency Communications**

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