

**Communications Officer II Shannon Purnell**

COII Shannon Purnell has been selected as the April 2018 Communications Officer of the Month. CO Purnell has been employed with the Department of Communications since September 21, 2015, and has made a positive impact on the division, as well as, the citizens of Richmond. She has shown initiative, patience and dedication to the department.

CO Purnell is a positive role model and has a good work ethic. She projects the best qualities as a model when describing a well-rounded, polished Communications Officer. She takes advantage of every opportunity to educate herself and also to share her knowledge with her co-workers. She completed the requisite training and became qualified as a Communications Training Officer (CTO) in November 2017. Since that time she's released one employee from telephones and radios, partially trained another on radios and presently training an employee from the 27th Basic Dispatch Academy on the telephones.



Shannon is an active member of the Department's Incident Dispatch Team. On April 12th and 13th she participated in a hazmat exercise as a controller. She helped to coordinate the exercise activities, monitored radio traffic and provided injects during the event. She's always willing to assist and make herself available for events that the team is requested to attend. She also serves as a member of the Pride Committee. During Communications week, Shannon lead roll call activities, came up with other games and motivational exercises to boost morale.

Overall, CO Purnell is an employee that has continued to have a positive attitude and takes on each new responsibility with persistence. She is a team player and her contributions have been beneficial to the department, and her peers. Her diligence, self-motivation, and focus have been a great positive air in the department.