

**Metro-Richmond area facing shortage of 911 operators**

NBC12 article features Kenya Washington, other DEC staff

<https://www.nbc12.com/2022/03/17/metro-richmond-area-facing-shortage-911-operators/>

**Why it took 20 minutes for police to respond to an armed man on a Richmond porch**

CBS 6 WTVR article mentions DEC and Karen Gill

<https://www.wtvr.com/news/local-news/lester-epps-obit>

**Richmond police fatally shoot armed man after 20-minute delay in response because of separate shootings**

Richmond Times-Dispatch article mentions DEC

[https://richmond.com/news/local/richmond-police-fatally-shoot-armed-man-after-20-minute-delay-in-response-because-of-separate/article\\_80e95f0d-defd-588a-be64-f9607e2ecb76.html](https://richmond.com/news/local/richmond-police-fatally-shoot-armed-man-after-20-minute-delay-in-response-because-of-separate/article_80e95f0d-defd-588a-be64-f9607e2ecb76.html)