ECO Aishah Robinson

ECO Aishah Robinson is the recipient of the QA Spotlight of the Month for July. On July 25, 2022, at 03:26 hours, ECO Robinson was relieving the channel 4 dispatcher for a lunch break. During that lunch hour, a unit advised that he was attempting to catch up to a reckless driver on I-95 southbound, reference CAD 202207250075. Within two minutes after the start of the incident, the officer began to relay that shots had been fired and that he had been "hit." ECO Robinson followed protocol with double toning the incident citywide immediately, while maintaining a professional demeanor. ECO Robinson was able to ascertain the necessary information in order to send the appropriate assistance to all parties involved. ECO Robinson also consistently maintained accurate unit



status and precise location, while communicating with other public safety personnel during this critical event. As a radio dispatcher, it is our duty to react quickly, appear in control of the incident, listen and comprehend transmissions and reply in a positive manner. ECO Robinson modeled every aspect of our purpose as she performed and displayed a high ability to withstand stress. ECO Robinson's career as an emergency communications officer began five years ago, and it is evident that she recognizes the emotional complexities of a telecommunications officer position.