

ECO Shannon Purnell

Emergency Communications Officer (ECO) Shannon Purnell has been employed by the Department of Emergency Communications, Preparedness and Response (DECPR) since September 21, 2015. Since gaining employment with the department, ECO Purnell has displayed the professionalism, proficiency, diligence, to be a successful communications officer. She is receiving this nomination because of her dedication to teamwork and her leadership.

ECO Purnell is always among the first to step up when there is a need from supervision or her team members. She is someone we have all learned that we can depend on to get the job done and done correctly. She has stepped up to take the lead on many occasions from organizing meals for the platoon to picking up food and bringing it to her co-workers while she, herself, is out on vacation. She has been in the forefront as the platoon's representative on the department's Pride Committee and shows her care and concern for her fellow dispatchers as one of the newest members of the CISM team. ECO Purnell is always helpful and has a positive attitude and outlook. She takes pride in herself and the job she does.

ECO Purnell also excels as a leader among her peers. She stays abreast of policies and procedures and willingly helps anyone with understanding what is



expected.

Earlier this month, while supervisors were in a meeting, ECO Purnell assumed the duties of watching the operations floor. She took a call on the supervisor line from a sergeant requesting a broadcast announcement of the final EOT for a retiring officer. ECO Purnell organized the request. She enlisted the assistance of one ECO (ECO Pearson) to assist in writing the announcement, and a second ECO (ECO Marlow) to read the broadcast over the radio. The task was completed to everyone's satisfaction. Little did she realize that this would lead to supervision looking to her later in the month, when the request was made for retirement announcements for two additional police personnel retiring on the same day. She hemmed and hawed a little, but did not disappoint. This time constructing and broadcasting both announcements herself.