

ECO A'ishah Robinson

Emergency Communications Officer (ECO) A'ishah Robinson has been with the Department of Emergency Communications for five plus years. She is being nominated for her devotion to the Department, our public safety partners and the citizens of the city of Richmond.

Often our duty in the Department of Emergency Communications includes working on weekends and holidays. On Monday July 4th, ECO Robinson organized meal plans for D platoon to celebrate the holiday in a family fashion. Her planning and preparation during these times were examples of the comradery, teamwork, and cooperation she brings to the department every day. ECO Robinson makes working on these days less stressful by creating a positive work environment for her colleagues. She often volunteers to work overtime to help fulfill staffing needs, as she has worked four to five 16 hour shifts during the month of July. In addition to her dedication in the workplace, ECO Robinson also participates in community events when possible. She volunteered to represent Team DEC on July 30th at the Public Safety Field Day event during Public Safety Officials Recognition Week.



On July 25th, ECO Robinson demonstrated her expertise when seconds truly did matter. She was operating Police Channel Four when an officer advised he was hit by gunfire in reference to a reckless driver. ECO Robinson remained calm, sent the officer multiple units, and followed traffic closely during a chaotic time. She followed protocol and the requests by officers and supervisors during an extremely stressful and difficult situation. The injured officer was able to get to the hospital quickly for medical treatment. ECO Robinson was a consummate professional during the incident, proving that the Department of Emergency Communications is reliable, accountable, and a viable asset to first responders and their safety in the field.