



EMERGENCY COMMUNICATIONS OFFICER

Started at the Department of Emergency Communications in June 2017

Performs as a drummer with two Richmond Pipes and Drums groups

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The more information we get, the better help we can be.

We are looking to help callers in the best way possible. We are working while they are talking and we are talking to make sure they get the help they need from the closest emergency unit that could assist them. ...They need to understand that it takes some time. It's not as immediate as they might see on TV.

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Richmond Department
of Emergency Communications
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