

RE:

QA Spotlight of the Month - December

The Operations Support Team would like to thank everyone for their hard work and dedication since the implementation of Priority Dispatch. Although we are challenged daily with staffing shortages, some of our ECOs received High Compliance cases which have a positive value as they are performing above the threshold. Our sincere thankfulness goes to the following individuals who received this honor during the month of December:

Name	High Compliance Calls	Name	High Compliance Calls
<i>Wells, A.</i>	7	<i>Motely, E.</i>	7
Tyler, A.	2	Waitt, J.	2
Johnson, A.	1	Washington, K.	1
Marlow, A.	3	Browne, M.	1
<i>Johnson, B.</i>	6	<i>Blackwell, R.</i>	12
<i>Williams, C.</i>	9	DeBerry, R.	1
<i>Branch, C.</i>	11	Saunders, S.	4
Campbell, C.	2	Felix, S.	3
<i>Ward, C.</i>	6	Keesling, S.	1
Shepherd, C.	4	<i>Ferree, T.</i>	7
Purnell, D.	1	Fleming, T.	1
Byrd, D.	1	Rentschler, T.	1
<i>Knight, D.</i>	6	<i>Smallwood, U.</i>	12