EMERGENCY COMMUNICATIONS OFFICER

Joined the Department of Emergency Communications in April 2017

Serves as director of member services for ShineHard Family, a nonprofit organization working to close the racial wealth gap

“For each caller, it’s THEIR emergency. ... Being there to help them is the most important. ... We’re here to help, no matter what the issue is. Trust that we are going to point you in the right direction. Even if we can’t physically be there to help, we can send you the resources and help you in the best way possible.”

#I AM Richmond 911

Lamonte Thomas

Richmond Department of Emergency Communications

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