

ECAS Chantell Jones

Emergency Communications Assistant Supervisor (ECAS) Chantell Jones is being nominated for her leadership and dedication for the year 2021. She has been a valuable asset to DEC since her date of hire, September 21, 2015. Since the beginning, she has always taken the opportunity to learn, grow and teach.

During the past year, ECAS Jones has demonstrated her dedication and commitment to leading her team and professional growth. ECAS Jones has been a vital asset to the success of implementing the Marcus Alert protocol for the Department. ECAS Jones has been an active member of the CISM Team since October 2020. Since joining the team, she continued her education with Virginia State Police through their CISM/CIT courses. With the experience and knowledge she absorbed through the CISM Team and courses, plus her eagerness to evolve DEC, she was a great candidate for the Marcus Alert Project.

During year 2021, ECAS Jones dedicated her time and ideas to bringing the Marcus Alert response plan into action for DEC. This required many hours outside of her regular schedule, including training all four platoons. After training, she printed the protocols and flow charts for all positions without delay. She has been the “go to” all things Marcus Alerts for all four



platoons.

Additionally, ECAS Jones was given the opportunity to act as Emergency Communications Supervisor while ECS Ward was out for two extended durations. During these opportunities, she was able to support both B & D Platoon, alter her schedule as needed, and handle staffing shortages. When ECS Ward returned, she left no

task incomplete for him.

Throughout 2021, ECAS C. Jones worked 413.75 hours of overtime to handle A/ECS duties, only supervisor responsibilities, Marcus Alert meetings/trainings and other various shift coverage to assist DEC. In addition to this time, she could often be found during a shift training a new ECO or a tenured ECO on a specialty. If she saw an opportunity to assist an ECO to become success, she would take it and run with it.

I highly recommend ECAS Chantell Jones for the honor of Supervisor of the Year. ECAS Jones carries out and demonstrates the desired qualities and requirements it takes to be a successful leader.