

ECO Lamonte Thomas

Emergency Communications Officer Lamonte Thomas has been employed with the Department of Emergency Communications since April 17, 2017. He is being nominated for Communications Officer of the Month for his exemplary performance, outstanding team effort and overall dedication to professionalism. ECO Thomas has a great work ethic, and a great attitude towards performing his duties, day in and day out. He is flexible and dependable and proves to be an asset to both his coworkers as well as the external customers of the department. ECO Thomas is willing to work wherever, and whenever he is needed, and does so without ever complaining. There have been several times when he has volunteered to come in to help night shift at 0300 hours and then work his normal shift 0730- 1930. On August 1, 2020, ECO Thomas was asked if he would be willing to change his shift to work 0300-1500 to help out with staffing for the night shift. He readily agreed, assisting night shift in meeting staffing quotas.

Throughout the month of August, the entire department would be taxed with several unique assignments and restrictions due to social distancing, civil unrest and even the threat of severe weather. ECO Thomas was one of the dedicated, professional, communication officers who could be counted on no matter the task at hand. During the month of August, ECO Thomas was asked to shift gears several times. He was tasked with guiding his trainee on fire radio, monitoring incident



command during civil unrest events, and preparing himself to be the departments EOC representative during the threat of Hurricane Laura. These “Opportunities for Greatness” challenged him to report for duty early, stay late for coverage of civil unrest, and to alter his work schedule altogether. His dedication to professionalism persevered through these “Opportunities”. Through it all ECO Thomas was still able to voluntarily contribute fifteen (15) hours to help B-Platoon with staffing, while maintaining a 9.44 average call entry time, a priority dispatch time of 19.65, and a call ready status of 93.5%.

ECO Lamonte Thomas is a dedicated, professional employee of the Department of Emergency Communications and deserves to be recognized for his efforts. I respectfully submit this nomination for ECO Thomas to be recognized for the honor of the Emergency Communications Officer of the month for August 2020.