



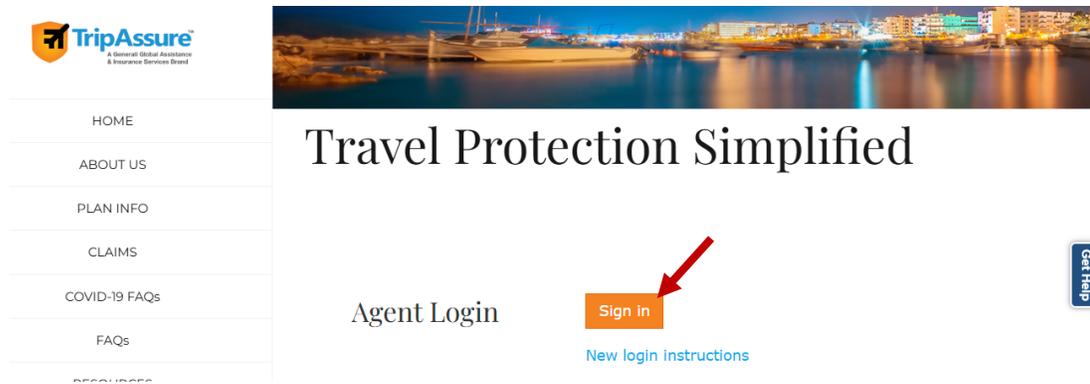
Please follow these instructions to set up your new password and enable multi-factor authentication (MFA) for your account.

Key Changes to Authentication:

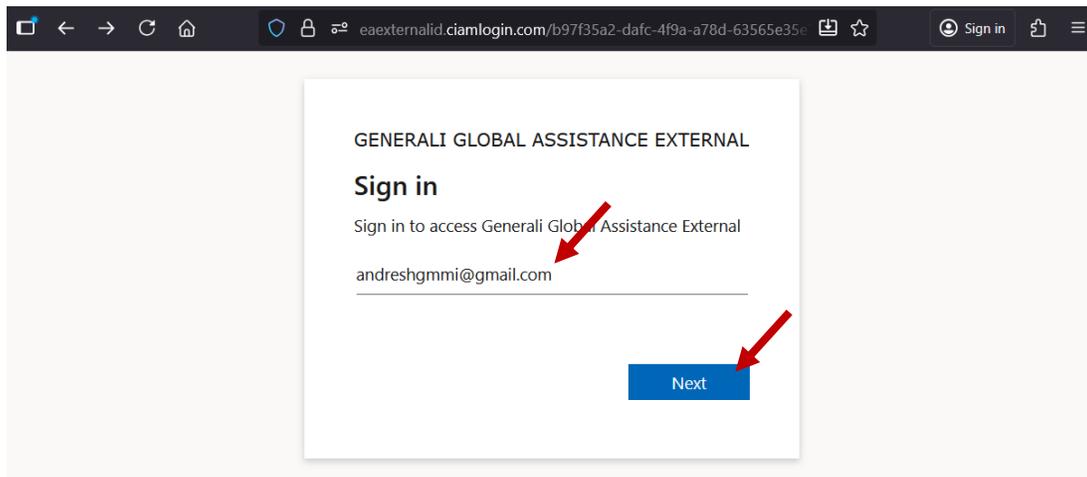
- One-Time Passwords (OTPs) are no longer a valid method for regular login or MFA.
- Account access now requires your email address and password for login, with SMS verification for MFA.
- An OTP will only be issued during the specific process of setting or resetting your password.

1. Open your web browser and go to the Agent Portal login page.

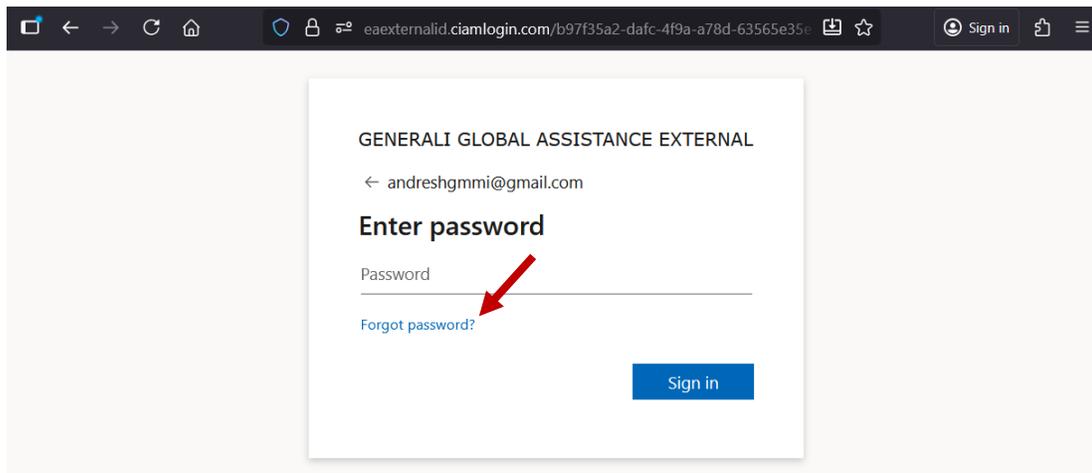
2. Click on the “Sign in” button.



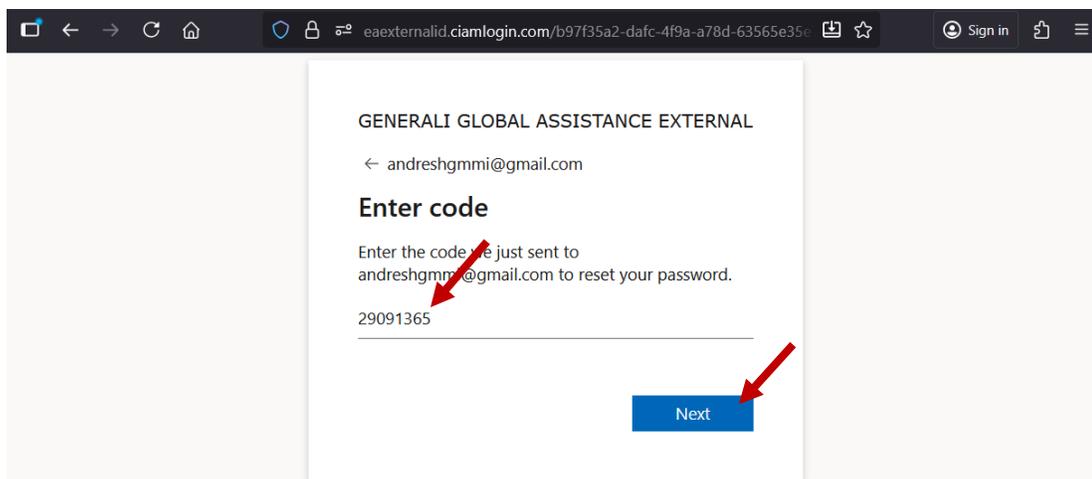
3. Sign in using your Agent email address, then click the “Next” button.



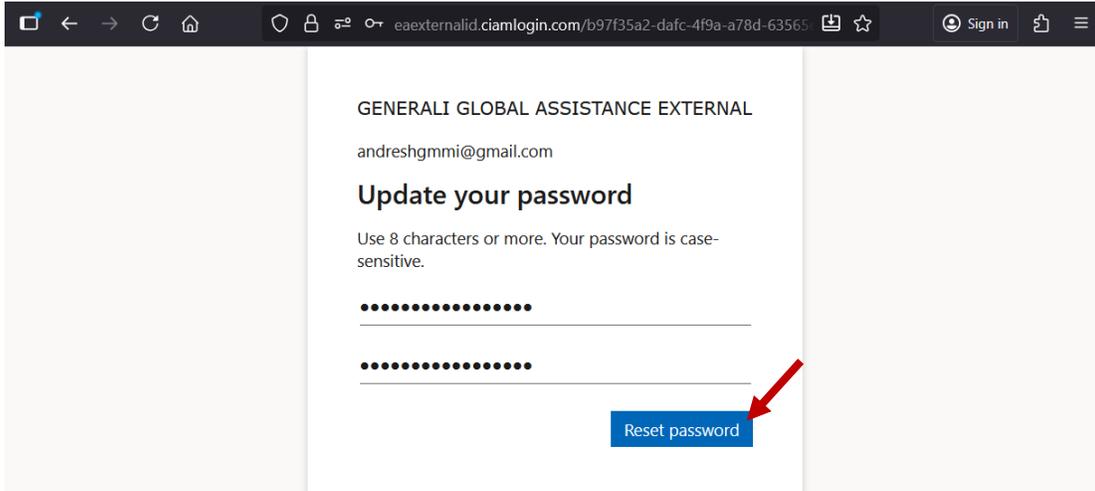
4. Click on the "Forgot password?" link to create a new password.



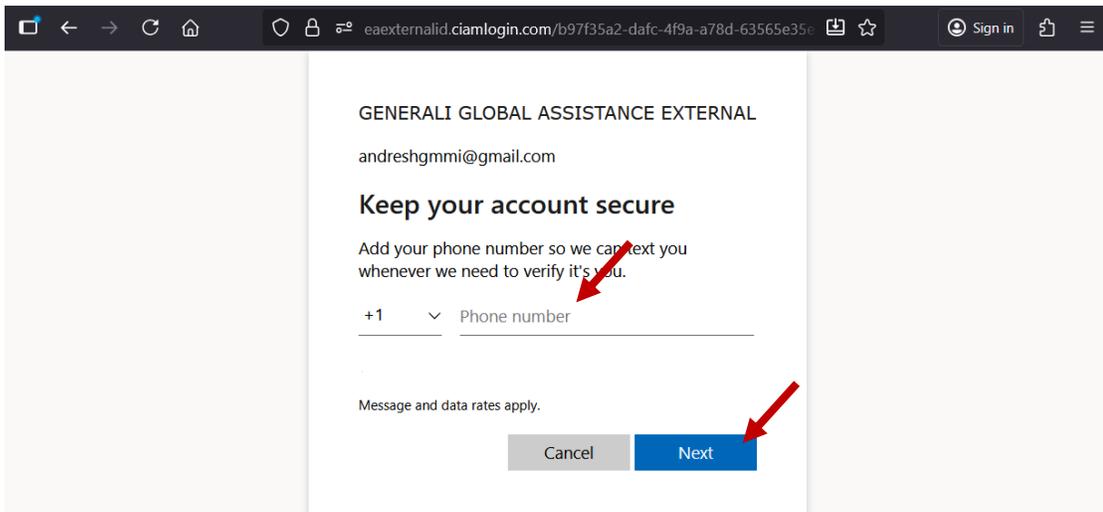
5. Enter the code sent to your email for verification.



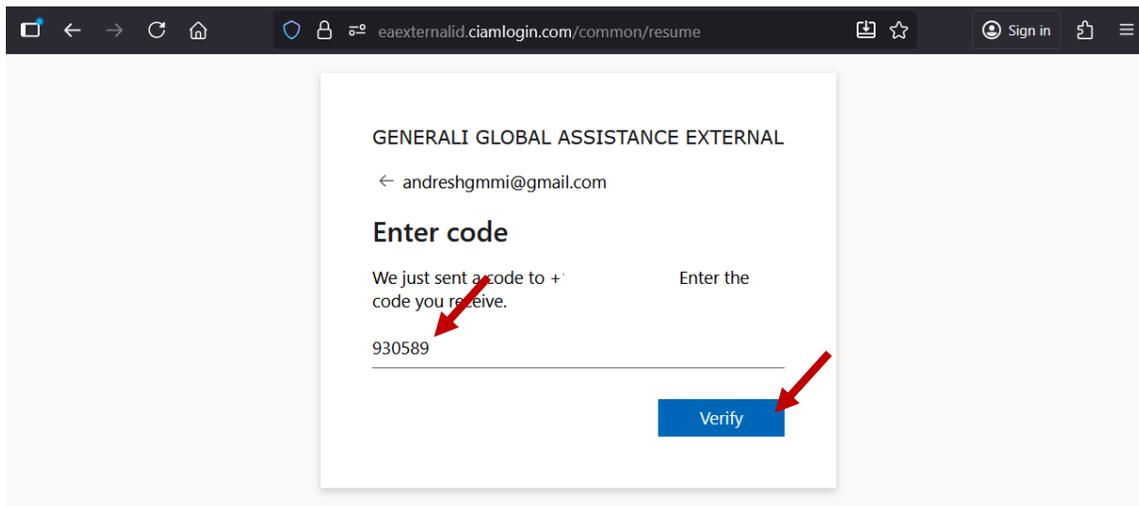
6. Create and confirm your new password, then click the “Reset password” button.



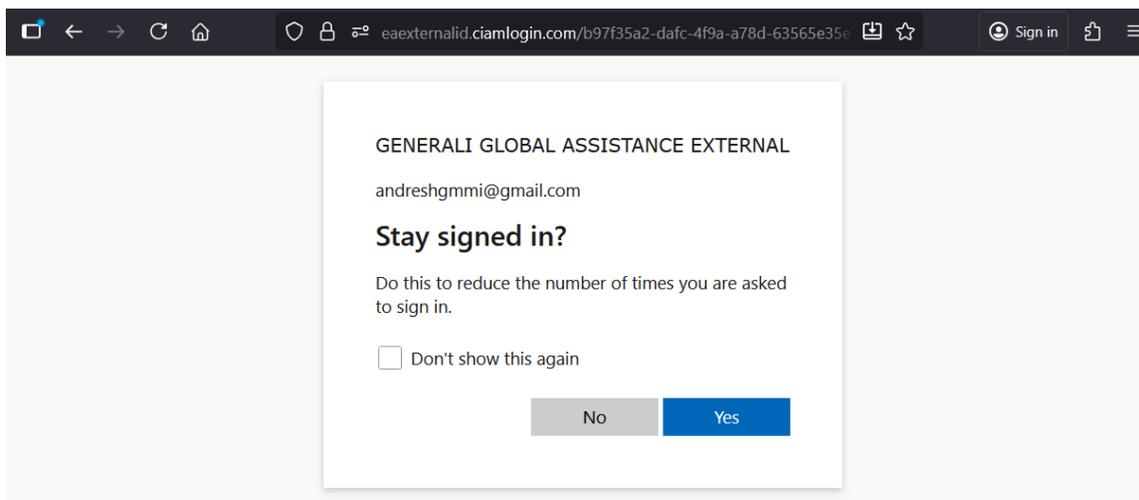
7. To keep your account secure, enter your mobile device phone number, then click the “Next” button. This will activate SMS multi-factor authentication on your account.



8. Enter the code sent to your mobile device via SMS for verification.



9. Select your desired option.



10. That's it! Once logged in, your access to portal features remains the same.