

Dear BBTS Athlete Support Program Members:

BBTS/WVA and Waterville Valley Resort need your help to successfully host the US Alpine Sr. & Jr. National Championships. These positions are now open for BBTS athlete support credits.

I've already filled my BBTS credit obligations, why am I receiving this email?

- The US Alpine Jr. and Sr. National Championships are highly prestigious events, for which we have the honor to co-host with Waterville Valley Resort.
- These are the most prestigious events we have hosted since our last World Cup almost 30 years ago.
- Successfully hosting these events at Waterville valley is extremely important to the reputation of BBTS and the Waterville community in general.
- As a member of BBTS and the greater Waterville community, we hope you will support our efforts to ensure these events are successful. We need all the help we can muster!
- There are perks being offered for your support of these events, see below.

Can I earn Credits for these events?

- We are opening BBTS Athlete support credits to fill positions for the US Alpine Sr. and Jr. National Championships, March 22 to 29.
- Weekdays are 1.5 credits, and Weekends are 1 credit.
- We will have a greater need for your help with Jr. Nationals, March 27 to 29.

How do I sign up for specific Positions?

- Please follow this link to access your account in the [Volunteer Information Center \(VIC\)](#).

Username: your email address (NOT the phone number that may appear with some browsers)

- Once in your account, click on the “My Schedule” tab, and go to the month of March.
- You will see “Help Wanted” icons on each of the dates for which event positions are open.
- The events with open positions include:
 - **US Alpine Sr. & Jr National Championships (BBTS Credit) – Positions open Mar. 16 to Mar. 29.**
 - These events are co-hosted by Waterville Valley Resort and BBTS.
 - Please note that both the Sr and Jr. national events have been merged under a single event title (“US Alpine Sr. & Jr. National Championships”).
 - **US Freestyle National Championships (Non BBTS Credits) - Positions open Feb 10 to Feb 17.**
 - This is an event hosted solely by Waterville Valley Resorts and so is not eligible for BBTS Credit.
 - Click on the date you would like to support these athletes and sign-up for a slot by clicking on the “Schedule me” button.

If the VIC link above does not work, please copy and paste this link information into your browsers address bar:

<https://www.volistics.com/ex2/vicnet.dll/?from=385844>

What happened to US Alpine Jr. National Championships in the schedule?

- The Jr Nationals positions were merged with positions for Sr. Nationals under a single event entitled “US Alpine Sr. & Jr. National Championships”.
- Some members had previously signed up for Jr. Alpine Nationals support.
- Although the dates of your schedule were preserved, you may have been reassigned into a slightly different position.
- See the next question about changing your schedule if needed.

I've been appointed (not self-scheduled) a position for US Alpine Sr. and Jr. Nationals. Can I change this?

- Some members indicated daily availability for US National Championships when they applied for the BBTS ASP program. These individuals were assigned a position based on what they entered.
- You are welcome to change your assignment:
 - First withdraw from the position you wish to change. This needs to be done for each day from which you wish to withdraw.
 - Next, sign up for a different position on each day you wish to volunteer.
- You may also withdraw from your appointed position entirely if your plans have changed.
- If you withdraw or make changes, please notify our Chief of Volunteers, Greg Gill at ggill@mcttelecom.com

Once I signed up for a position, is that assignment guaranteed?

- We will do our best to honor your selection, but as we review our needs with your experience and skills, you may be asked to move to an alternate position. Your patience and flexibility in this process will be appreciated.
- You have until 14 days before the event to remove yourself from the schedule

Do volunteers receive any perks?

- Volunteers supporting either the Freestyle or the Alpine Sr. and Jr. National Championships will receive:
 - Volunteers get one lift ticket voucher for the 2020 season for each DAY they volunteer.
 - Volunteers providing 3+ days support get an event Logoed jacket

What happens next?

- Communications will be sent out regarding your orientation, position description, and your assigned Volunteer supervisor. As the Events approaches there will be a lot happening. So please pay attention to your emails.
- Please be sure my emails do not end up in SPAM. Please add my email address to your contact list.

Thank you again for supporting these athletes competing at both the US Nationals!