



Diocese of Charlotte Office of Catholic Schools

1123 South Church Street Charlotte, NC 28203

11/19/2020

To: Current and Former MACS Parents

RE: National Vendor's Data Security Incident Included 2019 MACS database

We want to make you aware of a data breach experienced by a third-party vendor for the Diocese of Charlotte that included limited personal information about some current and former families in Mecklenburg Area Catholic Schools (MACS).

Blackbaud Inc., is an international provider of fundraising and financial software for education, charitable and nonprofit organizations. The company hosted a database of MACS families until 2019 when we moved to a different vendor and platform. Blackbaud recently informed us that our data remained in its system and was involved in a security breach the company discovered in May 2020.

No sensitive financial information was exposed in the breach; MACS did not maintain credit card information or Social Security Numbers of constituents, and Blackbaud reports that any bank information stored for electronic fund transfers was encrypted. Information that was exposed in the breach involved MACS families dating back to 2008 and included parents' names, addresses, contact information, students' names and birthdates, and tuition billing information.

Based on information from Blackbaud, which has been consulting with law enforcement and data security experts, we have no reason to believe the MACS information was misused or made available publicly. However, as part of MACS' commitment to transparency, we wanted to make you aware of the incident and encourage you to remain vigilant and report any suspicious activity or suspected identity theft to law enforcement. The diocese is continuing to work with Blackbaud and outside experts to evaluate the company's breach and what steps are being taken to prevent such incidents in the future. For more information, please see the diocese's [communications](#) about the breach, as well as [Blackbaud's explanation](#).

Please be assured of our continued commitment to protecting our families' personal information, and of our gratitude for your support of Mecklenburg Area Catholic Schools. If you have questions, please call the diocese at (704) 370-3409.

Yours in Christ,

Dr. Gregory P. Monroe, Superintendent