

Tennis Reservations at KK Announcement June 2021

The tennis patio and other common areas are now open for socializing and spectators.

Skedda Reservation System

Tennis court use will continue exclusively under SKEDDA reservation system. Guests must be listed in SKEDDA under the Booking Title. Walk-ins are now allowed, however they must still register for the court using SKEDDA. You can do this with a smartphone, or asking the office for assistance.

<https://konakaiclub.skedda.com/>

Only one login should be used per family for all reservations.

Reservations may be made up to 7 days in advance. SKEDDA reservations will be available from 6:00am to 10:00pm, in 30 minute intervals.

Reservations are limited as follows, for each family:

- maximum 2 hours per day
- maximum 6 hours total per 7-day period (each 7-day period starting with Sunday)
- no more than one court at a time

Any reservations that exceed these limits may be cancelled or modified by the office to meet the criteria, and member will be notified.

Smartphone app instructions:

<https://support.skedda.com/en/articles/812494-is-there-a-skedda-app>

Same Day Reservations

If courts are available in the same day, members may reserve courts without counting toward the total weekly limit of 6 hours. Reservations need to be done no earlier than **6:00 AM** to count as "same day".

Please specify "same day" or "SD" in the Booking Title section. A cancellation of an earlier reservation and rebooking of same day goes against the spirit of same day reservation and does not count. The same day reservation cannot exceed 2 hours per day for each family.

Court selection guidelines

We recommend, when other courts are available:

- Court 3 should be left for ball machine use. A possible exception may be hot weather.
- Avoid using courts 1 and 2 for basket feeding to avoid disrupting other players.
- Avoid leaving gaps of 30 minutes or less between reservations

These are not rules but guidelines for courtesy to other members.

Guests

- All guests must sign a waiver the first time they visit the club. This can be the sign-in form on the clipboard in the lobby or tennis patio.
- Additionally, guests must be entered in SKEDDA with their names, and clearly marked as "guest".

- There must be at least one member player per court at all times.
- Each guest is limited to no more than 5 visits per month.
- Failure to enter guests in the reservation may result in a fine of \$30 per instance.

No shows and late arrivals

- Showing up more than 15 minutes late for the reservation may lose the reservation.
- Any other member may claim an empty court that is booked after 15 minutes by contacting the office to make the change.
- Repeated instances of no shows or late shows may result in a temporary suspension of reservation privileges.

Cancellations and changes

- We recommend cancelling no later than the day before if you don't plan to use the court.
- The system will allow making changes and cancellations up to 1 hour before the time starts. This includes entering guest players. If changes must be made within the 1 hour timeframe, please call the office.
- Frequent cancellations may result in a warning and if continued a temporary suspension of reservation privileges.