NYS-HCCN PCMH Office Hours - Open Forum Meeting

Agenda #3

Thursday, October 19th, 2018
12:00-1:00 p.m.

Webex registration forth-coming

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1) **Welcome & Introductions**

2) **NYS PCMH Recognition Program and general PCMH Recognition program – let's hear from our colleagues who have achieved recognition, including:**

   o **Brooklyn Plaza Medical Center**

   o **Neighborhood Health Center**

   o **Oak Orchard Health**

   > *Guiding Questions to Consider:*
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   > ➢ *Promising practices/"low hanging fruit" and challenges experienced during the PCMH recognition process. Tell us more about:*
   >
   >   a. *The timeline: how long did it take to accomplish it all?*
   >   b. *Assembling a team and involving key clinical and administrative staff*
   >   c. *Navigating through Q-Pass*
   >   d. *Using project management/tracking tools to keep on task and organized*
   >   e. *Sharing policies, procedures (documentation) and reports for "tricky" criteria*
   >   i. *Care management and support*
   >   1. *Care plans – CM 09*
   >   2. *Risk stratification – CM 03*
   >   3. *Others?*
   >   f. *The future: being prepared for a possible audit and the annual reporting process*
   >
   > ➢ *If you could do it all again, what would you have done differently and why?*

3) **Next Steps based on your Survey Answers**

   o **See proposed calendar of topics below**

PCMH Office Hours – Proposed Topics

Open Forum Meetings	Topics	Structured Presentations – NYS PCMH Standards and Guidelines	Topics
Meeting 1: **August**	*Kick-off – determine attendees pain points*	Meeting 2: **September**	**New York State PCMH guidelines & annual reporting readiness**
Meeting 3: **October**	*Health Center Promising Practices and Insights Shared*	Meeting 4: **November**	**Navigating through QPASS**
Meeting 5: **December**	*May be determined by pain points identified in August open forum*	Meeting 6: **January**	**Preparing for virtual meetings**
Meeting 7: **February**	*May be determined by pain points identified in August open forum*	Meeting 8: **March**	**Choosing electives wisely to support core measures**
Meeting 9: **April**	*May be determined by pain points identified in August open forum*	Meeting 10: **May**	*TBD*
Meeting 11: **June**	*May be determined by pain points identified in August open forum*	Meeting 12: **July**	*TBD*