

Key Skills and Competencies for an Innovative Workforce

(identified at 2016 NYC DOHMH Mental Health Workforce Summit)

- Ability to practice in the Collaborative Care model
- Use of structured tools and pathways for screening, assessment and ongoing management and outcome measures for mental illness, including substance use disorders
- Reliance on evidence-based treatments for common conditions
- Specific knowledge of engagement and motivational interviewing methods
- Ability to assume cross-disciplinary and collaborative leadership, participation and facilitation roles
- Supervision and coaching of non-clinical professionals to support task-shifting
- Knowledge and use of trauma-informed principles and methods of care
- Ability to assess how social determinants of health may affect patient adherence to treatment
- Experience in health promotion and prevention in non-health care settings