



nonviolent crisis intervention[®]

Available to CHCANYS
FQHC Members only

JULY 15, 2019

CRISIS DE-ESCALATION TRAINING

1 DAY WORKSHOP

Albany, NY

ABOUT THIS WORKSHOP

CHCANYS staff have been certified to teach the Crisis Prevention Institute (CPI) hands-on training on *Nonviolent Crisis Intervention*[®] techniques. Developed by CPI, this training is an internationally recognized behavior management program that has proven effective in managing disruptive and assaultive individuals. The goal of the program is to give you the skills to provide the best possible *Care, Welfare, Safety, and Security* for staff and those in your care, even during crisis situations. To learn more about CPI, visit www.crisisprevention.com.

DURING THIS WORKSHOP YOU WILL LEARN:

- How to identify behaviors that could lead to a crisis.
- How to most effectively respond to each behavior to prevent the situation from escalating.
- How to use verbal and nonverbal techniques to defuse hostile behavior and resolve a crisis before it can become violent.
- How to cope with your own fear and anxiety.
- How to assess risk levels and consider the issues that impact decision making.

WORKSHOP DETAILS

DATE: July 15, 2019

TIME: 9 am - 5 pm

LOCATION: 90 State Street, Albany, NY

ADMISSION*

Member FQHCs: \$299

*This workshop is ONLY available to
CHCANYS organizational FQHC members

HOW TO SIGN UP

Please visit our event webpage at <http://www.cvent.com/d/j6qtcz> for pricing options and to register. If you have questions, please email emteam@chcanys.org or call 212.710.4192.

