

WHAT: TIC Learning Collaborative with the “train-the-trainer” component, tailored and adapted specifically to our New York health centers’ needs.

WHO: CHCANY has partnered with the Institute of Trauma and Trauma-Informed Care (ITTIC) for this project. In addition, Dr. Dan Miller (HRHCare), a CHC clinical leader and a subject matter expert with TIC experience and involvement in similar learning collaboratives will provide input and guidance on the key aspects of the project.

WHEN: The recruitment is currently in full speed. We will be filling only ten (10) organizational spots. Final organizational application packet is due by **March 6th, 2020**.

SHOULD WE CONSIDER PARTICIPATING? Absolutely! To quote Robert Block, former President of the American Academy of Pediatrics, “Adverse Childhood Experiences (ACE’s) are the single greatest unaddressed public health threat facing our nation.” Whether we are aware of it or not, trauma affects a significant percentage of our patients and our staff. We all deal with this every day, whether we are aware of it or not.

CAN YOU TELL ME MORE? Histories of trauma affect - Clinical Outcomes; Admissions & Readmissions; total Cost of Care. They also affect - Staff Satisfaction; Burnout and Moral Distress; Staff Turnover. We all aspire to the Quadruple Aim. While many of us imagine we want to dive right into ACE screening in our clinical practices, expert experience has taught that this process first begins with an Internal Focus.

HOW CAN THIS PROJECT HELP? This Collaborative creates a path towards improved clinical care and outcomes; as well as towards becoming an “employer of choice” with improved staff satisfaction, decreased burnout and moral distress. Ultimately, this is a path towards the Quadruple Aim.

WILL THIS PROJECT FOCUS ONLY ON TIC CLINICAL APPROACHES? No. The collaborative will mostly focus on how best create a trauma-informed organizational environment using the five TIC principles: Safety, Choice, Empowerment, Collaboration and Trustworthiness – to the extent you see possible.

WILL THE WHOLE ORGANIZATION NEED TO PARTICIPATE? While a successful applicant may seek to begin a process of trauma-informed operational, clinical and culture change for their whole organization, we recommend that you begin this work in a single site or practice. This project will allow for flexibility and meeting the participating organization on the level they are at.

WE HAVE PREVIOUSLY PARTICIPATED IN A SIMILAR COLLABORATIVE WITH THE SAME FACULTY. HOW IS THIS ONE DIFFERENT? This project has been specifically designed for CHCs and is unique. ITTIC will be providing ongoing support to staff (Champions) participating, but will also zoom in on each participating organization, including an on-site visit and monthly check-ins. Each organization will also have a CHCANY member supporting them throughout the project.

WHAT IS THE TIME-COMMITMENT? We are asking for commitment of ~30-35 hours over the 10-month collaborative period (~3-4 hours per month) (including in-person training, monthly web/phone consultation, 2 center visits & homework assignments).

IS THERE AN INCENTIVE? CHCANY will offer a stipend of \$3000 to each organization that completes this project to help support travel and staff time.