



nonviolent crisis intervention\*

OCTOBER 30, 2019

Available to CHCANYS  
FQHC Members only

# CRISIS DE-ESCALATION TRAINING

1 DAY SEMINAR @ CHCANYS19 Annual Conference

Tarrytown, NY

## ABOUT THIS SEMINAR

**Attending our 2019 Annual Conference? This practical training may be for you!**

CHCANYS staff have been certified to teach the Crisis Prevention Institute (CPI) hands-on training on *Nonviolent Crisis Intervention*® techniques. Developed by CPI, this training is an internationally recognized behavior management program that has proven effective in managing disruptive individuals. The goal of the program is to give you the skills to provide the best possible *Care, Welfare, Safety, and Security* for staff and those in your care, even during crisis situations.

## DURING THIS SEMINAR YOU WILL LEARN:

- How to identify behaviors that could lead to a crisis.
- How to most effectively respond to each behavior to prevent the situation from escalating.
- How to use verbal and nonverbal techniques to defuse hostile behavior and resolve a crisis before it can become violent.
- How to cope with your own fear and anxiety.
- How to assess risk levels and consider the issues that impact decision making.

## SEMINAR DETAILS

**DATE:** October 30, 2019 (Day 3 of CHCANYS19)

**TIME:** 9:00 am - 4 pm

**LOCATION:** Westchester Marriott  
670 White Plains Road, Tarrytown, NY 10591

## ADMISSION\*

**Member FQHCs:** \$0 (with full 3 day conference registration) or \$249

\*This workshop is **ONLY** available to  
CHCANYS organizational FQHC members

## HOW TO SIGN UP

Please visit our event webpage at <http://www.cvent.com/d/0hqnlh> to register. If you have questions, please email [emteam@chcanys.org](mailto:emteam@chcanys.org)

