

HELPING TRAVELERS, EVERY DAY

SECURITY EVACUATION

BACKGROUND

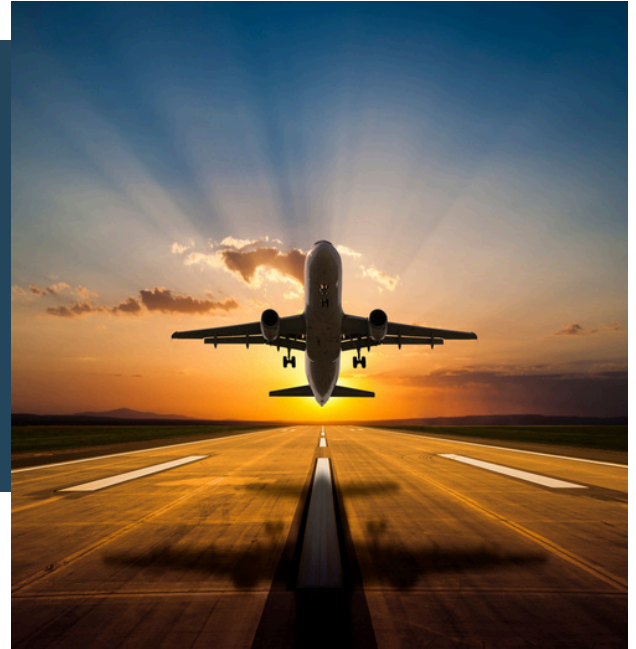
Mankien is a small village in South Sudan near the northern border. The region is largely controlled by local militias, through whom NGO aid groups gain permission to carry out operations. While in Mankien, an NGO worker received a safety threat and reached out to On Call International for assistance.

ON CALL STEPS IN

On Call's Global Security Team outreached to several local providers, government agencies, and the US and Canadian Embassies in Juba to identify accommodations in Mankien, transport (preferably via air) from Mankien to Juba, and any knowledge regarding UN charter flights that could carry travelers in emergency circumstances. On Call's Security Team contacted the global UN Charter Office in Rome, who then connected On Call with the South Sudan Charter UN Office's after hours contact. From there, On Call's Global Security Team was able to directly connect the NGO worker and South Sudan UN Charter Office to discuss the situation. Once the final determination regarding the NGO worker's safety was made, an emergency flight was scheduled for the next morning to pick the traveler up from Mankien and bring him back to Juba.

A SUCCESSFUL OUTCOME

On Call monitored the NGO worker until their safe arrival in Juba was confirmed.



AT A GLANCE



Mankien, South Sudan



Safety Threat



Security Evacuation



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