

Update on Rx Partnership's Response to the Coronavirus Pandemic

Rx PARTNERSHIP

Rx Partnership ensured there was no medication service disruption to our clinic partners or patients, extending eligibility for patients and working diligently to create new and safer procedures for clinic partners.

Launch of Prescription Mail Delivery Program

In April 2020, Rx Partnership launched a new program that allows clinics to mail prescriptions directly to patients' homes instead of having to pick up their medications from the clinics. This program helps keep both patients and clinic staff safe.

While this program is vital during the Coronavirus pandemic to avoid unnecessary exposure, it is also critical for those patients with transportation and/or health challenges that act as barriers to them getting their medications. This originally began as a pilot program, but thanks to the generosity of our funders it has been **officially extended through June 30, 2021**.

In June, we made the switch from Priority Mail to First Class, and saw significant savings with no increase in delivery time.

Average Cost of Delivery
\$7.05 v. \$3.11
April August

Our Impact
3/16/2020 - 8/31/2020

38,725 30-day Rxs dispensed
\$6,172,064 in retail value
5,363 unduplicated patients

775



packages shipped

10



participating clinics

9,432



miles traveled



For me it has been an amazing experience – I have not had to come out at all during the pandemic because of having the medications delivered. I've avoided going around in circles to pick up medications because they are going directly to me. I would recommend medication delivery to other patients as well.

- Patient, CrossOver Healthcare Ministry

The mail delivery program has removed a large barrier for many of our patients accessing their medications, especially those with preexisting health conditions and lack of transportation. I am hopeful we will be able to continue this valuable program after the pandemic.

- Dourina Peterson, Executive Director of Chesapeake Care Clinic



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