

/ DeliveryEdge™ Value to FIs and Account Holders

With mail fraud on the rise, one of the best protective measures is shipping checks exclusively through trackable methods

DeliveryEdge™ combats increasing non-trackable delivery times, shipping costs and unstable service levels

Shipping-related inquiries reduced by >50% to the call center driven by faster delivery times and real time updates via SMS

Despite higher retail price from new trackable service, pricing-related inquiries have been reduced nearly 20% driven by improved user experience

Several clients previously enrolled in consumer-paid units only are now integrating FI-paid due to demonstrated value to account holders

Vericast Internal Data



DeliveryEdge™ Gets an Overwhelming Response from Consumers

97%

of customers found it valuable to receive text message updates on their order

97%

of consumers found the messages clear and accurate

92%

of consumers were comfortable with the price of the checks and service

85%

of consumers believe checks should be trackable

CONSUMERS AGREE THAT DELIVERYEDGE™ OFFERS MANY BENEFITS

“Fast service and I like to be able to track my check order”

“Thanks for texting me & letting me know when they got shipped! I appreciate the great service! Thanks so much!”

“Very easy. Safe. Fast. Excellent service.”

**92%
CUSTOMER
SATISFACTION
SCORE**

